

THE OMBUDSMAN OBSERVER



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Human Rights Commissioner of Azerbaijan Hosts the Ombudsman of Slovak Republic to Advance Bilateral Institutional Relations

During the visit, Hon'ble Ms. Sabina Aliyeva delivered a comprehensive overview of ongoing human rights reforms in Azerbaijan, focusing on the specialized operational frameworks of the Office of Human Rights Commissioner.



Federal Ombudsman of Pakistan Celebrates the 30 Years Legacy of Asian Ombudsman Association (AOA)

The Federal Ombudsman of Pakistan and OICOA Member, Hon'ble Mr. Naveed Kamran Baloch, presided the virtual meeting to celebrate the 30th anniversary of the establishment of AOA

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The President's Message

Dear Esteemed OICOA Members and Colleagues,

It is my pleasure to address you through the May 2026 edition of the OICOA e-Newsletter. Over the past month, we have had highly productive contacts aimed at strengthening cooperation among Ombudsman institutions, enhancing institutional capacity, and promoting the exchange of knowledge and experience.

In this regard, training-oriented working visit of the delegation from the Office of the Ombudsman Punjab (Pakistan) to the Ombudsman Institution of Türkiye carries particular importance for us. The visit has been a concrete reflection of the friendly relations and mutual trust between our Institutions. Throughout the visit, our Ombudsmen, experts, and relevant departments shared comprehensive information on the Institution's working procedures, sample decisions, and examples of best practices. The meetings and exchanges held during the program provided a valuable opportunity for sharing experiences and knowledge, and further developing cooperation.



In this context, the participation of one of our experts in an internship program at the Office of the Ombudsman Punjab, Pakistan has also been an especially valuable step in terms of mutual learning and institutional interaction. I firmly believe that such exchange programs between Ombudsman Institutions contribute not only to the sharing of professional knowledge and experience, but also to strengthening institutional understanding, solidarity, and our shared vision. These collaborations are particularly valuable in promoting a human rights-based administrative approach and disseminating the principles of good administration. On this occasion, I would like to express my sincere appreciation to First Vice President of the IOI and Ombudsman Punjab, Ms. Ayesha Hamid, as well as to her distinguished colleagues, for their valuable cooperation and warm engagement throughout this program. I wholeheartedly believe that the close cooperation established between our Institutions will further strengthen in the future.

At the same time, the fact that both Institutions are members of OICOA makes such collaborations even more meaningful for our Association. I believe that training, internship, and experience-sharing programs among our Member Institutions will make important contributions to the institutional capacity, spirit of solidarity, and shared objectives of OICOA.

I would also like to extend my warmest wishes to all our Member Institutions and esteemed colleagues for Eid-al-Adha. I sincerely hope that this blessed occasion will bring peace, prosperity, solidarity, and well-being to the entire Islamic world. In the period ahead, we will continue our joint efforts with determination to further strengthen justice, human rights, and the principles of good administration. In this regard, I would once again like to thank all our Member Institutions for their continued cooperation and solidarity, and to express my firm belief that our Association will continue to serve as a strong voice for justice, human rights, and fairness across the Islamic world and beyond.

Mehmet Akarca
PRESIDENT (OICOA)
CHIEF OMBUDSMAN OF TÜRKİYE

The Secretary General's Message

Esteemed OICOA Members and Colleagues,

It is my pleasure to welcome you to the May 2026 edition of our monthly newsletter letter, which brings together a heartening record of cooperation, learning, and service drawn from across our Association.

In the month of May 2026, the Asian Ombudsman Association marked its 30th anniversary this month, and I was glad to join the virtual gathering held in its honour, presided over by its President, Hon'ble Mr. Naveed Kamran Baloch, who is also Federal Ombudsman of Pakistan and a valued member of OICOA. Thirty years is long enough to judge an institution by its results rather than its intentions, and the occasion gave good cause for reflection on how far the office of the ombudsman has come across our region.

I would also like to express my sincere appreciation to the Ombudsman Institution of Türkiye and OICOA President, Hon'ble Mr. Mehmet Akarca, for so graciously receiving the delegation from the Office of the Provincial Ombudsman of Punjab, Pakistan, on its training-oriented working visit. It is heartening to see our colleagues from one Member Institution travelling to another in the quest for an exchange of best practices in ombudsmanship and a thirst for knowledge regarding how to serve their citizens in a better way, and in return being welcomed with such warmth and candour. It reflects precisely the spirit of solidarity that the OICOA exists to advance.

I wish also to record my appreciation for the Integrity and Anti-Corruption Commission of Jordan. Its recent training in financial investigation is the work of an institution that does not wait for corruption to be discovered but moves against it deliberately, building the expertise its officers will need long before the need arises. I have followed the Commission's efforts with admiration, and this latest initiative only deepens it.

The monthly achievements and activities of the esteemed Ombudsmen highlighted in this edition give me boundless confidence in the shared mission of OICOA. My earnest desire remains that ombudsmen in every corner of the world are granted an unwavering institutional strength and independence they need to protect the vulnerable, correct the administrative failures of public functionaries, and give an unconditional voice to the unheard.

With warmest regards



Zafar Hijazi

SECRETARY GENERAL (OICOA)
FEDERAL TAX OMBUDSMAN OF PAKISTAN

From the Desk of Executive Secretary

Distinguished OICOA Members,

I am pleased to welcome our members and wider readership to the May 2026 edition of our monthly newsletter, which showcases the exceptional strides, institutional synergy, and cross-border exchanges currently driving the OICOA community forward.

I would like to acknowledge the exceptional hospitality of the Chief Ombudsman of Türkiye and President of OICOA, Hon'ble Mr. Mehmet Akarca, who recently hosted a training delegation from Pakistan's Provincial Ombudsman of Punjab. This spirit of mutual growth was mirrored by our valued Member Institution of Punjab Ombudsman, where Hon'ble Ms. Ayesha Hamid welcomed interns from the Ombudsmen of Mauritius, Türkiye, and Cape Town under the banner of International Ombudsman Institute (IOI) International Internship Program. Together, these initiatives breathe life into our core mission: turning cross-border collaboration from an institutional ideal into a tangible practice of knowledge exchange.



Further strengthening our collective regional architecture, the Chairman of Libya's Administrative Control Authority, Hon'ble Mr. Abdullah Qaderboh, traveled to Cairo to meet his Egyptian counterpart, Hon'ble Major General Amr Adel. Their focus on upgrading anti-corruption methodologies and building operational bridges offers a vital benchmark for regional integrity and administrative modernization. Equally commendable is our Board Member and Human Rights Commissioner of Azerbaijan, Hon'ble Ms. Sabina Aliyeva hosting the Ombudsman of Slovakia, Hon'ble Mr. Robert Dobrovodsky.

Even during the most trying times for the region, leadership must remain resolute. The President of Iran's General Inspection Organization and Vice-President of OICOA, Hon'ble Dr. Zabiullah Khodaeiyan, has modeled exactly that. His recent hands-on oversight of national emergency response workflows under high-risk conditions amid the ongoing US-Iran war sets a profound example of resilience, proving that administrative duty and public safety cannot waver, regardless of external pressures.

I also witnessed a proactive momentum mirrored in the work of Hon'ble Ms. Fauzia Viqar, Federal Ombudsperson for Protection against Harassment, who recently engaged with the Federal Minister for Law and Justice, H.E. Mr. Azam Nazeer Tarar, to systematically close legal loopholes and strengthen workplace safety. In tandem, I also laud the exceptional mobilization by the Khyber Pakhtunkhwa Provincial Ombudsperson, Hon'ble Ms. Rubab Mehdi, who brought together 48 university Vice Chancellors to enforce strict campus anti-harassment protocols. These actions remind us that true accountability is never passive; it is carved out through deliberate, protective institutional reform.

The continued advancement of the OICOA depends on the dedication we each bring to our shared mandate. By upholding the principles of administrative fairness and public trust, we strengthen not only our own institutions but the fraternity as a whole. I wish you profound success in your endeavors and eagerly anticipate the continued growth of our collaborative network.

With profound regards,

Almas Ali Jovindah
EXECUTIVE SECRETARY (OICOA)



OMBUDSMAN INSTITUTION OF TÜRKIYE

Member of the Constitutional Court of Hungary and Former Commissioner for Fundamental Rights (Ombudsman) of Hungary, Dr. Ákos Kozma, Paid a Visit to the Ombudsman Institution of Türkiye

Hon'ble Dr. Ákos Kozma, a Member of the Constitutional Court of Hungary and the country's former Commissioner for Fundamental Rights (Ombudsman), concluded a high-level working visit to Ankara. The diplomatic and regulatory exchange served as a strategic platform to strengthen bilateral judicial cooperation, align institutional human rights frameworks, and foster inter-institutional dialogue between the legal oversight bodies of Hungary and Türkiye.

The visit commenced at the Turkish Ombudsman Institution, where the President of the OIC Ombudsman Association (OICOA) and Chief Ombudsman of Türkiye, Hon'ble Mr. Mehmet Akarca, received Dr. Kozma and his accompanying delegation. This initial consultative session was attended by senior Turkish oversight officials, including Ombudspersons Mr. Ertunç Erkan Balta, Ms. Fatma Benli Yalçın, Mr. Abdullah Cengiz Makas, Mr. Şerif Yılmaz, Mr. Özcan Yıldız, and Secretary General Mr. Mehmet Doğan. Dr. Kozma was accompanied by Mr. Gábor Baár, Counsellor and Deputy Head of Mission at the Embassy of Hungary in Türkiye.



The meeting focused on sharing best practices in administrative justice, cross-border complaint handling, and the evolving role of the ombudsman in safeguarding fundamental citizen rights within Euro-Asian governance frameworks. Advancing the visit's legislative and constitutional agenda, Dr. Kozma and Chief Ombudsman of Türkiye Mr. Mehmet Akarca held joint meetings at the Grand National Assembly of Türkiye (GNAT). Both the dignitaries engaged in comprehensive discussions with the Chair of the GNAT Petitions Committee, Ms. Sunay Karamık, and the Chair of the GNAT Constitutional Committee, Prof. Dr. Serap Yazıcı Özbudun, alongside members of both legislative panels. These parliamentary sessions revolved around the discussions regarding the gap between legislative intent, constitutional oversight, and practical administrative remedy. The dialogues focused heavily on how petition mechanisms can be optimized to work in tandem with judicial reviews to maximize state accountability. The three-day working visit concluded with a technical consultation at the Justice Academy of Türkiye, where Dr. Kozma met with the Academy's President, Mr. Metin Yıldırım, accompanied by Turkish Ombudsman Secretary General Mr. Mehmet Doğan. This final engagement focused on judicial education, exploring joint training methodologies to equip future judges and legal professionals with a deeper understanding of human rights standards and equitable administrative practices.



A Delegation from the Office of Pakistan’s Provincial Ombudsman of Punjab, Attended the Training Programme of the Ombudsman Institution of Türkiye



A delegation from the Office of the Provincial Ombudsman Punjab, Pakistan paid a training-oriented working visit to the Ombudsman Institution of Türkiye between 4-8 May 2026.

On the first day of the training programme, the delegation was received by President of OICOA and Chief Ombudsman of Türkiye, Mr. Mehmet Akarca, with the participation of the Secretary General of the Ombudsman Institution, Mr. Mehmet Doğan. During the meeting, emphasis was placed on the importance of strengthening cooperation and mutual exchange among Ombudsman Institutions, particularly in the fields of human rights protection, fairness, and good administration.

Throughout the program, the delegation held meetings with Ombudsmen Mr. Ertunç Erkan Balta, Mr. Şerif Yılmaz, Mr. Abdullah Cengiz Makas, and Mr. Özcan Yıldız. Experts from the relevant departments of the Institution delivered comprehensive presentations on the Ombudsman Institution’s mandate, functioning, working procedures, complaint-handling mechanisms, and landmark decisions

During the training program, a broad range of topics was addressed, including children’s rights, women’s rights, justice, social security, education, public personnel, and labour-related complaints, among others. In addition, the entire complaint-handling process from the submission and examination of complaints to the finalization of decisions and recommendations, was comprehensively reviewed. Informative presentations were also delivered on the Institution’s international relations, as well as its corporate communication and media strategies. The meetings and presentations provided a valuable opportunity for the exchange of knowledge, experience, and best practices.

Moreover, as part of the program, the delegation also paid a visit to the Human Rights and Equality Institution of Türkiye (HREIT), where they were received by the President of the Institution, Mr. Vasip Şahin. Deputy President of the HREIT Mr. Muhammet Ecevit Carti and Board Member Atty. Erol Gökdöl together with relevant experts, delivered a detailed presentation to the delegation about the Institution’s mandate, structure, and activities in the field of human rights and equality. As part of the training programme, the delegation visited Anıtkabir (Mausoleum) and paid tribute to the founder of the Republic of Türkiye, Mustafa Kemal Atatürk. The delegation also visited the Grand National Assembly of Türkiye (GNAT), the Nation’s Library of the Presidency of Türkiye, as well as the Ankara Ethnography Museum and the Art and Sculpture Museum.



A closing session was held on the final day of the training program with the participation of Chief Ombudsman of Türkiye Hon’ble Mr. Mehmet Akarca, Ombudsman Ms. Fatma Benli Yalçın, Ombudsman Mr. Abdullah Cengiz Makas, Ombudsman Mr. Özcan Yıldız, and Secretary General Mr. Mehmet Doğan. The session included an overall evaluation of the training program, followed by a certificate presentation ceremony for the delegation of the Office of the Ombudsman Punjab. The training provided an important opportunity to further strengthen institutional cooperation, the exchange of knowledge and experience, and deepen the longstanding ties of friendship and collaboration between the two Ombudsman institutions. The program also constituted a meaningful contribution to the spirit of solidarity and cooperation promoted under the umbrella of the OICOA.



President of OICOA and Chief Ombudsman of Türkiye Hon'ble Mr. Mehmet Akarca, Attended the Online Meeting of the Asian Ombudsman Association (AOA)



President of OICOA and Chief Ombudsman of Türkiye Mr. Mehmet Akarca, attended the online meeting organized on the occasion of the 30th anniversary of the Asian Ombudsman Association (AOA), of which the Ombudsman Institution of Türkiye is a member of the Board of Directors, on 16 April 2026. The meeting was chaired by Federal Ombudsman of Pakistan and President of the AOA, Mr. Naveed Kamran Baloch, and was attended by AOA members.

In his speech, Mr. Akarca congratulated the Association on its 30th anniversary, noting that the AOA, which has made significant contributions to the development of the Ombudsman institution and the concept of Ombudsmanship at the regional and global levels over the course of 30 years since its establishment in 1996, has become a respected and effective network that strengthens mutual understanding, cooperation, and institutional capacity among Ombudsmen. This milestone anniversary, he noted, serves as a powerful reminder that the collective strength of regional ombudsmen is key to safeguarding citizen rights and ensuring equitable public service delivery.

Ombudsman Institution of Türkiye Celebrated the 23 April National Sovereignty and Children's Day

President of OICOA and Chief Ombudsman of Türkiye, Mr. Mehmet Akarca, participated in the celebrations organized on the occasion of 23 April National Sovereignty and Children's Day. Dedicated to children around the world by the founder of the Republic of Türkiye, Mustafa Kemal Atatürk, 23 April holds a unique place as a symbol of national sovereignty, children's rights, peace, and hope for future generations. It also marks the 106th anniversary of the Grand National Assembly of Türkiye (GNAT). As part of the celebrations, Mr. Akarca visited the Ombudsman Institution's stand at the "Parliament Garden Children's Playground" event area, organized at the premises of the GNAT. During the visit, he met with children and families and participated in various educational and entertaining activities organized for children. The stand also welcomed visits from Speaker of the GNAT Mr. Numan Kurtulmuş and Türkiye's first astronaut Mr. Alper Gezeravcı.

In addition, a special celebration program was held at the Ombudsman Institution with the participation of staff members and their children. President of OICOA and Chief Ombudsman of Türkiye Mr. Mehmet Akarca, Ombudsmen Mr. Ertunç Erkan Balta, Ms. Fatma Benli Yalçın, Mr. Abdullah Cengiz Makas, Mr. Şerif Yılmaz, Mr. Özcan Yıldız, and Secretary General of the Ombudsman Institution Mr. Mehmet Doğan came together with children in a joyful atmosphere, emphasizing the importance of protecting and promoting children's rights and well-being.





HUMAN RIGHTS COMMISSIONER OF AZERBAIJAN

Human Rights Commissioner of Azerbaijan and Ombudsman of Montenegro hold a Meeting to Discuss Expanded Mandates and Bilateral Cooperation

The Commissioner for Human Rights of the Republic of Azerbaijan and OICOA Board Member, Hon’ble Ms. Sabina Aliyeva, recently received the Ombudsman of Montenegro, Hon’ble Mr. Siniša Bjeković, for a bilateral meeting centered on human rights advocacy and institutional development. The dialogue served as an official platform to examine current protection frameworks and outline future collaborative initiatives between the two oversight bodies.

During the meeting, Ms. Aliyeva detailed the recent legislative expansion of her institution’s mandate. She specifically highlighted the acquisition of independent monitoring competencies designed to prevent discrimination, ensure the right to equality, and protect vulnerable demographics, including children, migrants, and persons with disabilities. Furthermore, the operational methodologies and empirical outcomes of Azerbaijan’s specialized equality monitoring groups were presented to the Montenegrin delegation as a reference model. The meeting also addressed transnational administrative cooperation regarding citizen welfare. Ms. Aliyeva expressed formal appreciation to Mr. Bjeković for the prompt interventions executed by the Montenegrin Ombudsman institution to safeguard the legal rights of Azerbaijani nationals during incidents in Montenegro the previous year. In response, Mr. Bjeković acknowledged the reception and underscored the substantial scope available for expanding technical and legal exchanges between the respective secretariats.

The session concluded with an extensive exchange of views on regulatory matters of mutual interest. Both parties concluded the state visit by establishing parameters for continuous communication, aimed at the systematic sharing of legislative insights and optimal administrative practices to optimize human rights protections in both jurisdictions.



Hon’ble Sabina Aliyeva Addresses the Forum Commemorating 30th Anniversary of Asian Ombudsman Association



Hon’ble Ms. Sabina Aliyeva (Commissioner for Human Rights of Azerbaijan and OICOA Board Member), addressed the forum of Asian Ombudsman Association on April 16 marking the 30th anniversary of the organization’s founding.

In her capacity as Vice-President of the Asian Ombudsman Association, Ms. Aliyeva addressed heads and senior dignitaries from the national human rights institutions of Turkiye, Pakistan, China, Uzbekistan, Kyrgyzstan, Japan, and Thailand. During her remarks, she commended the Association's structural evolution over the past three decades and emphasized Azerbaijan's proactive role in advancing the regional human rights agenda.

In her address, Ms. Aliyeva highlighted the specific impact of thematic programs conducted under the AOA umbrella, particularly those focusing on business and human rights, corporate social responsibility, and the protection of individuals with disabilities. She noted that the Office of the Human Rights Commissioner of Azerbaijan remains an active catalyst within the network, referencing the country’s previous hosting of critical administrative assemblies, including the meetings of the AOA Board of Directors.

A central focus of Ms. Aliyeva’s address was her ongoing initiative to establish an international platform for business and human rights within the AOA. Welcoming the positive feedback from member states, she emphasized that forming a specialized working group would significantly optimize information exchange and streamline transnational coordination. The forum concluded with strategic consultations regarding future AOA directives and the institutionalization of peer-to-peer knowledge exchanges.

Human Rights Commissioner of Azerbaijan Hosts the Ombudsman of Slovak Republic to Advance Bilateral Institutional Relations

The Commissioner for Human Rights of the Republic of Azerbaijan and OICOA Board Member, Hon'ble Ms. Sabina Aliyeva, received the Ombudsman of the Slovak Republic, Hon'ble Mr. Róbert Dobrovodský, for a bilateral meeting aimed at advancing institutional cooperation in the field of human rights. Ms. Aliyeva noted with satisfaction the existing multifaceted relations between Azerbaijan and Slovakia, emphasizing that ties between the two ombudsman institutions continue to mature through both bilateral channels and multilateral international platforms.

During the meeting, Ms. Sabina Aliyeva delivered a comprehensive overview of ongoing human rights reforms in Azerbaijan, focusing on the specialized operational frameworks of her office.

She specifically detailed the activities executed under the National Preventive Mechanism (NPM) mandate, highlighting institutional visits to places of detention and places where individuals cannot leave of their own free will. Aliyeva explained that these regulatory inspections are strictly designed to evaluate physical conditions, ensure fair treatment, and audit health and safety standards for detainees.



Expressing gratitude for the warm reception, Mr. Dobrovodský acknowledged the efficacy of the Azerbaijani model and noted the viability of adapting several of Azerbaijan's institutional best practices within the Slovak oversight framework.

Following the formal dialogue, the Slovak Ombudsman toured the Azerbaijani institution's dedicated Citizen Reception Center to evaluate its operational infrastructure. The state visit also proceeded with a series of high-level meetings between Mr. Dobrovodský and representatives from Azerbaijan's judicial, legislative, and executive authorities to further discuss governance and legal harmonisation.

Legal Educational Initiative on Disability Rights Executed at Pre-Trial Detention Center Under Ombudsman's Mandate

On the directives of the Commissioner for Human Rights of the Republic of Azerbaijan, a specialized legal educational session titled "Ensuring the Equal Rights of Persons with Disabilities" was conducted at Pre-Trial Detention Center No. 2 of the Ministry of Justice's Penitentiary Service. Organized under the dual frameworks of the Ombudsman's National Preventive Mechanism (NPM) and independent monitoring mandate, the initiative directly engaged detained defendants with disabilities to evaluate and support their legal welfare.



Sabuhi Abbasov, Head of the Ombudsman's Western Regional Center and member of the National Preventive Group, led the proceedings by outlining

state-level strategies dedicated to the social protection, rehabilitation, and societal integration of persons with disabilities. He noted that Azerbaijan's accession to the UN Convention on the Rights of Persons with Disabilities (CRPD) in 2008 remains the foundational benchmark guiding the state's ongoing statutory obligations and compliance frameworks. The session highlighted the structural evolution of the Human Rights Commissioner of Azerbaijan following recent amendments to the Constitutional Law, which formally designated this institution as the independent monitoring authority responsible for supervising and promoting the domestic implementation of the CRPD. Within this framework, legal experts provided participants with comprehensive breakdowns regarding the non-discrimination paradigm, fundamental equality rights, and accessible grievance redress mechanisms available to accused individuals.



OMBUDSMAN OF THE KINGDOM OF BAHRAIN

Ombudsman of Bahrain and PDRC Partner with Ministry of Health for National Genome Program Awareness Session



The Ombudsman of the Kingdom of Bahrain (an OICOA Board Member Institution), in coordination with the Prisoners and Detainees Rights Commission (PDRC), organized a comprehensive health awareness and educational session on the "National Genome Program" at the Secretariat's headquarters. Conducted in collaboration with the National Genome Center under the Ministry of Health, the initiative aimed to elevate health literacy among institutional staff and actively support strategic national healthcare initiatives within the Kingdom of Bahrain.

The session featured technical presentations from specialists and genetic experts who detailed the clinical and operational mechanisms of the National Genome Center. The briefings focused on the scientific methodologies used to construct

individual genetic maps, aligning with Bahrain's broader vision to institutionalize precision medicine. This diagnostic and therapeutic approach aims to customize healthcare delivery based on the distinct genetic profile of individual patients. The expert panel outlined the center's current programs, detailing how participants can access genetic test results to optimize personal health management.

The event concluded with an interactive segment where staff members were provided direct opportunities to register and participate in the genomic blood-sampling campaign. Ombudsman of Bahrain and OICOA Board Member, Hon'ble Ms. Ghada Hamid Habib, and Chairperson of the PDRC, commended the technical success of the initiative, noting that the collaboration reflects the institution's commitment to community partnerships and inter-agency cooperation with the Ministry of Health.



MEDIATOR OF THE KINGDOM OF MOROCCO

Mediator of Kingdom of Morocco, Hon'ble Hassan Tariq, Addresses Public Governance Forum Hosted by Cadi Ayyad University

Speaking at an academic symposium in Marrakesh, the Mediator (Ombudsman) of Morocco and OICOA Board Member, Hon'ble Mr. Hassan Tariq, asserted that institutional mediation serves as an essential lever for elevating public life and strengthening the governance of state facilities. Addressing the forum organized by the Laboratory of International and Constitutional Studies at Cadi Ayyad University, Mr. Tariq argued that administrative mediation is structurally linked to the ethical and conceptual frameworks guiding public action. He emphasized that the Constitution remains the definitive regulatory benchmark for oversight bodies by formalizing the core administrative tenets of equality, equity, operational continuity, and institutional transparency.



Mr. Tariq stated that the Ombudsman of Morocco operates far beyond the scope of merely rectifying isolated individual grievances. Instead, it exercises a robust advisory mandate by submitting comprehensive annual and specialized reports directly to the Head of Government, offering targeted, data-driven recommendations designed to correct structural disparities and improve public policy outcomes. He identified proactive institutional communication as an indispensable tool for success, noting that an ombudsman's capacity to remain accessible to citizens is what ultimately restores public confidence in state administration and promotes a culture of accountability.

The forum also highlighted the intersection between contemporary administrative challenges and academic research. Professor Driss Lagrini, Director of the Laboratory, and Professor Belaid Bougadir, President of Cadi Ayyad University, noted that hosting the Mediator of Morocco within the university's annual "Scientific Research Week" is a step towards strategic effort to bridge academic theory with practical field experience.

Mediator of Morocco Receives Committee Representing Climate-Impacted Populations of Taounate Province



The Mediator (Ombudsman) of Morocco and OICOA Board Member, Hassan Tariq, received a formal delegation from the Advocacy Committee representing populations affected by climate-induced disruptions in the Taounate Province. The high-level consultation, convened at the institution's headquarters in Rabat, served as an official platform to evaluate the socio-economic grievances arising from recent environmental crises and to determine proper regulatory channels for redress.

During the meeting, delegation representatives delivered a detailed briefing detailing the compounding social and economic constraints currently faced by the local populace due to these climate anomalies. The presentation provided empirical context regarding the immediate vulnerabilities of the region's infrastructure and agricultural stability, highlighting the urgent need for structured administrative intervention to alleviate localized public distress.

In response, Mr. Tariq engaged with aligning the committee's grievances with the constitutional and statutory competencies granted to the Institution of Mediator of Morocco. He emphasized that the institution remains fully committed to its core mandate, which dictates the formal reception, systematic evaluation, and rigorous follow-up of public complaints in absolute compliance with established administrative and legal protocols. The strategic meeting concluded with a mutual exchange of views regarding the next procedural steps for the case file. By treating climate-induced public grievances within the framework of administrative justice, the session reinforced the Ombudsman's evolving role in monitoring state responsiveness to environmental disruptions and ensuring equitable administrative treatment for vulnerable regional populations.

Moroccan Ombudsman and Friedrich Naumann Foundation Launch Seminar on National Governance Indicators

The Ombudsman of the Kingdom of Morocco, in partnership with the Friedrich Naumann Foundation for Freedom, convened a specialized webinar to initiate a high-level dialogue on the development of a unified national network for governance evaluation indicators. The virtual forum brought together an array of legal experts, academic researchers, and senior representatives from national human rights institutions, regulatory governing bodies, and relevant government sectors to systematically analyze the current frameworks governing public sector evaluation.

The opening session featured keynote remarks delivered by the Moroccan Ombudsman and OICOA Board Member, Hon'ble Mr. Hassan Tariq, and the representative of the Friedrich Naumann Foundation, Ms. Shaima Bourgeh. In his address, Mr. Tariq emphasized that instituting rigorous, transparent, and context-specific governance indicators is a critical prerequisite for enhancing administrative efficiency and public trust. He noted that the initiative aims to move beyond standard compliance metrics toward a more sophisticated model of qualitative assessment that evaluates state institutions on responsiveness, equity, and accountability.



Throughout the seminar, participants engaged in analytical panels exploring the operational realities, structural constraints, and methodologies linked to rating and evaluating public administrative performance. Academic researchers and institutional activists exchanged insights on establishing clear benchmarks that align with both international standards and the specific constitutional mandates of domestic oversight bodies. The webinar concluded with an agreement among the participating entities to maintain an active technical dialogue to design the parameters of the proposed governance evaluation network.



GENERAL INSPECTION ORGANIZATION OF IRAN

President of Iran's General Inspection Organization Assesses National Emergency Response Fleet and Administrative Workflow

The President of the General Inspection Organization of Iran (GIO) and Vice-President of OICOA, Hon'ble Dr. Zabihollah Khodaeiyan, conducted an official oversight visit to the National Emergency Organization to evaluate its operational capacity and review administrative workflows. Accompanied by the Deputy for Cultural and Social Affairs Inspection and Supervision, the visit included a high-level briefing with emergency medical management teams from across the country to examine the challenges facing emergency services following recent localized operational crises.



During the administrative review, Dr. Khodaeiyan commended the field performance and resilience of emergency medical personnel,

characterizing healthcare responders as foundational to public safety during national crises. He noted that emergency staff consistently executed their duties despite high-risk environments and direct targeting that violated international conventions governing medical neutrality. He acknowledged that these challenging operational conditions resulted in casualties and injuries within the organization's frontline ranks.

A primary focus of the inspection was the structural assessment of the emergency response infrastructure. Dr. Khodaeiyan pointed out that recent conflicts and targeted attacks had inflicted significant damage on regional emergency bases and ambulance fleets. He emphasized that the GIO would systematically identify these infrastructural shortcomings to ensure that institutional preparedness levels remain optimal and capable of managing future emergency scenarios effectively. In conclusion, Dr. Khodaeiyan affirmed that addressing the operational and logistical constraints of the emergency sector falls within the formal statutory responsibilities of the GIO. He reiterated that institutions dedicated to life-saving operations require priority administrative and regulatory support, pledging that the GIO will utilize its legal channels to monitor and expedite the necessary fleet upgrades and structural rehabilitation for the entity.

GIO President Mandates Strict Post-Conflict Monitoring Directives During Virtual GIO Assembly

The President of GIO Iran and Vice President of OICOA, Hon'ble Dr. Zabihollah Khodaeiyan, addressed a nationwide virtual assembly of deputies, inspectors, and provincial chiefs to outline the institution's post-conflict supervisory strategies following the recent ceasefire. Dr. Khodaeiyan emphasized that the regulatory oversight of all public service-providing institutions must be pursued with heightened rigor to maintain administrative stability. To ensure maximum operational readiness and accelerate institutional processes, he formally suspended remote work arrangements, mandating that all inspection managers remain physically present alongside executive officials.



Dr. Khodaeiyan analyzed the strategic outcomes of the recent conflict, attributing the state's resilience to national defense efforts and the operational commitment of the armed forces and the younger generation. He also commended the diplomatic performance of the negotiating team led by Mohammad Bagher Ghalibaf during the talks in Islamabad. The GIO President noted that the delegation successfully aligned international diplomacy with defense outcomes, preserving the state's strategic achievements on the global stage. Concluding his address, the member of the High Council of the Judiciary stressed that GIO personnel must implement organizational plans strictly within the framework of current administrative directives. He noted that accurate supervision of subordinate bodies is essential to ensure high-level public service delivery during this transitional period. Mr. Khodaeiyan reminded the assembled managers that the organization's regulatory responsibilities are significantly heightened under the current sensitive circumstances, requiring around-the-clock monitoring of executive bodies.

GIO Publishing House Set to Exhibit Specialized Administrative Integrity and Anti-Corruption Catalog at the 37th Tehran International Book Fair

The specialized publishing house of Iran's General Inspection Organization (GIO) will participate in the 37th Tehran International Book Fair for the third consecutive year. Functioning as a dedicated academic and professional publisher in the field of public administration, the house focuses its catalog on the systemic advancement of administrative integrity, transparency, and anti-corruption frameworks.

For this year's exhibition, the publishing house will present 142 specialized book titles, including more than 30 new research publications. The curated collection covers several core institutional themes, including regulatory oversight, inspection methodologies, proper administrative conduct, statutory compliance, conflict of interest mitigation, and preventative administrative strategies.

The institutional publications are systematically classified into seven distinct thematic categories: laws and regulations, comparative studies, oversight and inspection, thesis-based research, transparency and conflict of interest, ombudsman operations, and analytical fiction. Through this comprehensive display,

the GIO aims to utilize institutional knowledge management as a developmental tool, promoting a broader civic and professional understanding of transparency and regulatory compliance.



OMBUDSMAN OF REPUBLIC OF INDONESIA

Indonesian Ombudsman and Ministry of Social Affairs Partner to Safeguard Priority "People's School" Program

The Indonesian Ombudsman is intensifying its oversight of national priority social initiatives through a targeted evaluation of the "People's School" program, which provides basic education services to the extremely poor. Ombudsman member Nuzran Joher, alongside the Main Assistant Team for Maladministration Prevention Management, held a strategic monitoring meeting with the Secretary General of the Ministry of Social Affairs (Kemensos), Robben Rico, and the Head of the Ministry's Education and Training Center, Afrizan Tanjung, at the Kemensos office in Central Jakarta. The consultation served to directly review the Ministry's implementation of seven structural and regulatory recommendations originally submitted by the Ombudsman on 5th December 2025, to eliminate potential public service maladministration.

The evaluation revealed that the Ministry of Social Affairs has successfully integrated the Ombudsman's core governance and regulatory recommendations into the less-than-a-year-old program. While acknowledging that the operational dynamics of a newly launched initiative require continuous refinement, Joher noted that the Ministry has fully accepted eight additional points of concern earmarked for gradual improvement. Welcoming the positive feedback, Secretary General Robben Rico emphasized that because the program acts as a vital safety net for vulnerable citizens, maintaining absolute transparency and accountability is paramount to ensuring that aid remains precisely on target. To transition from passive regulatory review to active field monitoring, the Indonesian Ombudsman and the Ministry of Social Affairs formally agreed to establish a closer cooperative framework. In response to a direct request from Kemensos for active field oversight, Nuzran Joher announced that the Ombudsman will mobilize its 34 provincial Heads of Representatives to scrutinize technical implementation across Indonesia. This sustained inter-agency synergy aims to ensure the long-term sustainability of the national priority program, firmly protecting the educational rights of the impoverished in alignment with constitutional mandates.



Indonesian Ombudsman and Ministry of Law Coordinate to Strengthen Public Service Oversight Mechanisms



A high-level delegation from the Indonesian Ombudsman, led by Deputy Chairman Rahmadi Indra Tektona and Ombudsman Member Syafrida Rachmawati Rasahan, met with the Minister of Law, Supratman Andi Agtas, at the Ministry of Law Building in South Jakarta. The strategic consultation focused on executing the operational components of the bilateral Memorandum of Understanding (MoU) dedicated to optimizing public service delivery across the ministry's expansive administrative network.

The renewed institutional collaboration prioritizes systematic oversight within three core areas: legal administration, intellectual property management, and state-funded legal aid programs. Deputy Chairman Mr. Tektona noted that the partnership is designed to ensure that all ministerial divisions adhere strictly to standardized operating procedures (SOPs) and statutory frameworks, emphasizing that fostering robust inter-agency cooperation is vital for an oversight body to secure tangible benefits for the public. Expanding on the operational scope, Ombudsman Member Rasahan indicated that future supervisory frameworks aim to extend the agency's monitoring presence down to the village level.

Minister of Law Supratman Andi Agtas welcomed the regulatory intervention, urging the Ombudsman to maintain a continuous feed of performance evaluations and structural feedback regarding ministerial staff. The Minister emphasized that independent inputs from the Ombudsman are critical diagnostic tools required to drive internal reforms, minimize administrative friction, and elevate the overall quality of statutory public facilities. This joint initiative reinforces a significant step forward in national administrative accountability, ensuring that foundational legal services are delivered with the highest degree of transparency and procedural efficiency.

Indonesian Ombudsman and Sriwijaya University Partner to Advance Public Service Research and Integrity

The Indonesian Ombudsman has signed a Memorandum of Understanding and a Cooperation Agreement with Sriwijaya University in Palembang to advance public sector oversight through academic collaboration. This partnership, which follows a similar agreement with UIN Raden Fatah Palembang, establishes a framework for joint research, student internships, and institutional human resource development aimed at preventing maladministration.



To reinforce public trust and agency integrity, the Ombudsman will integrate university-level research into its supervisory systems, while the university will leverage the Ombudsman's regulatory expertise to refine its own on-campus service structures. Highlighting the practical impact of the alliance, Vice Chancellor III Radiyati Umi Partan and Dean of the Faculty of Law Joni Emirzon emphasized that the agreement moves beyond mere administrative formality, ensuring that academic theory is directly translated into real-world anti-corruption measures and improved on-campus community service.



FEDERAL TAX OMBUDSMAN OF PAKISTAN

Pakistan’s Provincial Ombudsperson of Punjab Called on the Federal Tax Ombudsman of Pakistan and OICOA Secretary General, Hon’ble Mr. Zafar Hijazi



The newly appointed Pakistan’s Provincial Ombudsperson of Punjab, Hon’ble Dr. Najma Afzal Khan, conducted an official visit to the Federal Tax Ombudsman Secretariat in Islamabad to meet with the Federal Tax Ombudsman of Pakistan and Secretary General of the OIC Ombudsman Association, Hon’ble Mr. Zafar Hijazi. The meeting focused on institutional collaboration, the alignment of grievance redressal mechanisms, and regional integration under the OICOA framework, where the Office of the Punjab Ombudsperson serves as an active member institution.

Mr. Zafar Hijazi welcomed Dr. Najma Afzal Khan to the FTO Secretariat and congratulated her on assuming charge of the vital provincial statutory office. During the meeting, Mr. Hijazi detailed the Tax Ombudsman’s swift-redressal policies and data-driven oversight systems designed to eliminate maladministration and protect taxpayer rights with maximum procedural efficiency.

The meeting was also joined by Executive Secretary of OICOA and Legal Advisor of Federal Tax Ombudsman of Pakistan, Mr. Almas Ali Jovindah who reviewed the transnational mandate of the OICOA in driving institutional excellence and public accountability across OIC States via the institution of ombudsman. Mr. Jovindah also elaborated on how OICOA serves as a platform for capacity building, peer-to-peer knowledge exchange, and the standardization of best practices in ombudsmanship. Dr. Najma Afzal Khan expressed her strong enthusiasm to work closely with the OICOA, specifically targeting the strengthening and advancement of women’s socioeconomic and legal rights through the ombudsman framework. At the conclusion of the meeting, Hon’ble Mr. Zafar Hijazi presented a commemorative shield to Hon’ble Dr. Najma Afzal Khan

Hon’ble Mr. Zafar Hijazi Address the Online Meeting of the Asian Ombudsman Association on the Occasion of its 30th Anniversary

Addressing the online assembly of the Asian Ombudsman Association (AOA) on its 30th anniversary, the Federal Tax Ombudsman of Pakistan and Secretary General of the OIC Ombudsman Association, Hon’ble Mr. Zafar Hijazi, commended the association’s long-standing role in driving regional cooperation among ombudsmen fraternity in Asia since 1996. He also congratulated Hon’ble Mr. Naveed Kamran Baloch on assuming the office of the Federal Ombudsman of Pakistan in addition to being the President of AOA, while praising his administrative acumen and expressing full confidence in his leadership to further strengthen grievance redressal for the aggrieved citizens.



Detailing the performance of FTO, Mr. Hijazi highlighted that the core commitment of his office is to rectify tax maladministration and provide swift, transparent relief to taxpayers enduring undue hardships. Over the past year, the FTO managed an extraordinary workload by receiving 37,160 complaints and successfully disposing of 35,830 cases, maintaining an average processing time of just 38 working days and facilitating tax refunds worth Rs. 13,171 million. Concluding his remarks, the FTO President reaffirmed his dedication to collaborating closely with AOA peers, exchanging strategic methodologies, and expanding partnerships to continually elevate taxpayer rights awareness across the region.



FEDERAL TAX OMBUDSMAN OF PAKISTAN

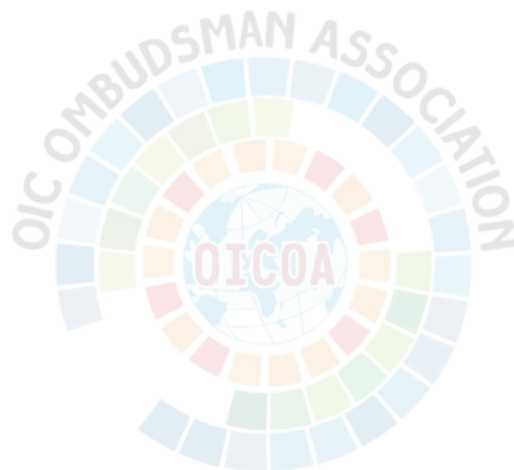
Federal Tax Ombudsman of Pakistan Exposes Multi-Million Rupee Cyber Fraud and Insider Collusion Within Federal Board of Revenue System



The Federal Tax Ombudsman of Pakistan (FTO) has uncovered a major cyber intrusion within the national tax infrastructure, where unauthorized users breached a taxpayer's IRIS profile to fraudulently manipulate records. By illegally accessing login credentials, the perpetrators revised a October 2025 sales tax return to introduce Rs. 415.6 million in fake supplies. This unauthorized modification carried a General Sales Tax (GST) impact of Rs. 74.8 million, effectively wiping out the affected taxpayer's entire carry-forward input tax credit.

An investigation into the supply chain trail revealed that the breach was orchestrated by an organized criminal network that specifically targeted dormant, blacklisted, or high-credit taxpayer accounts to inject fraudulent transactions. Crucially, the FTO's findings indicate that the sophistication of the system manipulation suggests probable internal facilitation from individuals within the Federal Board of Revenue (FBR) and Pakistan Revenue Automation Limited (PRAL). The fraudulent supply chain has been traced across multiple jurisdictions, with beneficiaries already identified for legal action in Karachi, Lahore, Multan, Quetta, and Islamabad. Characterizing the credential breach and unauthorized data revision as statutory maladministration, the FTO issued binding directives to dismantle the network and secure the network. The Directorate General of Intelligence and Investigation (Inland Revenue) has been ordered to utilize digital evidence, including IP addresses, to conduct a comprehensive probe identifying all beneficiaries and insider accomplices. Concurrently, the FTO ruled that immediately restoring the victim's input tax credit is premature until investigators pinpoint the primary perpetrators and map out the entire fraudulent chain.

To prevent future systemic exploitation, the FTO instructed the IRS Business Process Re-engineering team to design urgent cybersecurity upgrades, mandating stricter biometric verification, tighter controls over credential modifications, and enhanced supervisory oversight of user IDs. The FBR has been given a strict 60-day deadline to submit a comprehensive compliance report outlining investigative progress and infrastructure updates.





INSPECTORATE GENERAL OF UGANDA



Inspectorate General of Uganda and OPM Partner to Enforce Transparency in Multi-Million Dollar Development Projects

The Inspectorate General of Uganda (IG) and the Office of the Prime Minister (OPM) have reaffirmed their joint commitment to strengthening collaboration for the clean implementation of two major development initiatives. The agencies will work together to ensure that the second phase of the Development Response to Displacement Impacts Project (DRDIP II) and the Fourth Northern Uganda Social Action Fund (NUSAF IV) fully comply with the Transparency, Accountability, and Anti-Corruption (TAAC) framework.

Under this five-year joint implementation framework, the Inspectorate General of Uganda is explicitly tasked with heading the sub-component dedicated to strengthening the TAAC protocols. This specialized anti-corruption component is structurally engineered to ensure complete fiscal traceability, where every single shilling spent can be directly mapped to specific project outputs and

tangible public results. Furthermore, the TAAC approach aims to empower local citizens by keeping them actively informed of what is planned, budgeted, and ultimately delivered in their communities. By proactively identifying and addressing corruption risks at the grassroots level, the leadership aims to establish both DRDIP II and NUSAF IV as model benchmarks for transparent, clean, and highly accountable project implementation in Uganda.

Inspector General of Uganda Hon'ble Justice Aisha Batala and UAP Partner to Advance Prosecution-Led Investigations

The Inspectorate of Government of Uganda has reported the recovery of more than Shs2.4 billion in misappropriated public funds and the conclusion of 308 corruption cases over the past six years. The Executive Committee of the Uganda Association of Prosecutors (UAP) paid a courtesy call on the newly appointed Inspector General of Government (IGG), Lady Justice Naluzze Aisha Batala, to strengthen institutional ties and advance public sector accountability.

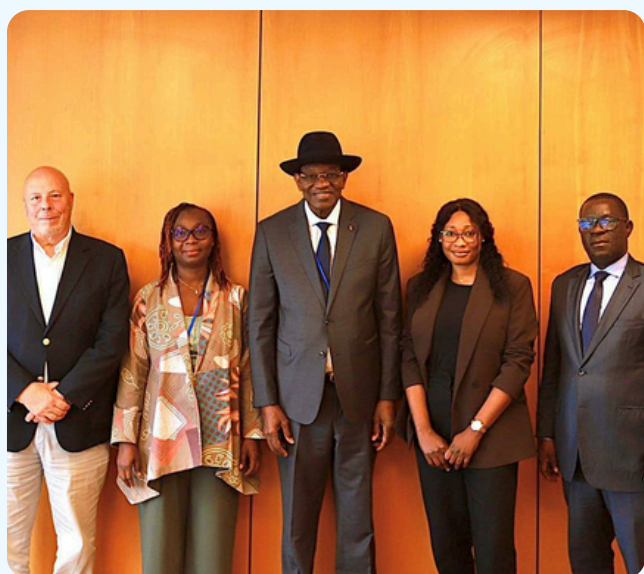


Led by UAP President Ms. Immaculate Angutoko, the delegation congratulated the IGG on her appointment and commended her focus on strengthening prosecution as a timely intervention to combat increasingly sophisticated corruption networks. During the session, the UAP highlighted pressing operational challenges, including the need to recruit more prosecutors to balance heavy workloads, realign legal officer job titles to accurately reflect their professional roles, and introduce joint cross-agency training initiatives to expand baseline legal skills. Inspector General of Government and OICOA Member, Hon'ble Justice Aisha Batala Naluzze, disclosed these figures while addressing the media in Kampala, outlining recent enforcement outcomes and institutional activity.

Emphasizing the changing landscape of administrative justice, UAP Vice President Mr. William Moses Ntumwa reaffirmed the association's full commitment to supporting the Inspectorate's strategic shift toward prosecution-led investigations. In response, Justice Hon'ble Naluzze Aisha Batala warmly welcomed the delegation, noting that she still strongly identifies as a prosecutor and holds the association close to her heart. The IGG formally renewed her personal membership with the UAP and urged the delegation to actively mobilize the Inspectorate's legal team, noting that more than 70 lawyers within the agency stand to benefit substantially from the professional development, networking, and training opportunities offered by the association.



MEDIATOR OF IVORY COAST



Mediator of Ivory Coast Engages in International Restorative Justice Seminar in Spain

The Mediator of the Republic of Ivory Coast, Hon'ble Mr. Gaoussou Touré, participated in a high-level international seminar on restorative justice held in Barcelona, Spain. The two-day statutory event brought together regulatory and judicial delegations from 17 countries across Africa, Europe, and the Americas, serving as a strategic platform to deepen institutional knowledge on alternative dispute resolution mechanisms.

The international symposium was jointly organized by the Association of Ombudsmen and Mediators of the Francophonie (AOMF) and the International Association of Francophone Prosecutors (AIPPF), in close collaboration with the Office of the Catalonia Ombudsman.

Operating under the theme, "Restorative justice, a source of inspiration for public prosecutors and for the mediation of independent authorities in charge of protecting rights," the seminar focused on advancing non-adversarial legal frameworks rooted in structured dialogue, mutual consent of the involved parties, and the preservation of social peace. Following extensive collaborative sessions, the participating delegations adopted a joint declaration formally calling on states and independent mediation institutions to actively promote and integrate restorative justice models within their respective national legal systems. At the conclusion of the seminar, Mr. Gaoussou Touré lauded the strategic importance of the convention for Ivory Coast, emphasizing that embracing restorative justice is highly instrumental in reinforcing community cohesion, mutual understanding, and long-term peace among populations.

Mediator of Ivory Coast Supports Launch of National Environment and Climate Fortnight (QNEC 2026)

The Mediator of the Republic of Ivory Coast, represented by Special Advisor Mr. Jean Marc Kahé, participated in the official opening ceremony of the National Environment and Climate Fortnight (QNEC 2026). Held at the Primature Auditorium in Abidjan, the event marked the launch of a key national campaign aimed at aligning public administration with sustainable ecological standards.

The ceremony was presided over by the Minister of the Environment and Ecological Transition, Mr. Abou Bamba, under the guiding theme: "Eco-responsibility and Ecological Transition: Let's become eco-responsible!" During his address, Minister Bamba outlined the foundational pillars of the nation's updated environmental policy, which prioritizes developing sustainable agriculture to combat deforestation, promoting agroforestry and ecological parks, accelerating the transition toward electromobility, and driving community awareness regarding green practices. The Minister explicitly emphasized that future national economic development must be fundamentally integrated with environmental sustainability.



Following the launch, the Mediator of Ivory Coast formally pledged to utilize its statutory powers to resolve any citizen grievances or administrative disputes arising from the implementation of these new green regulations. By ensuring independent and equitable oversight, the institution aims to protect public rights as the state transitions toward its environmental and ecological targets.



OMBUDSMAN OF MOZAMBIQUE

Mozambique Ombudsman Delivers a Keynote Address to UNIRIS Students on the Ombudsman's Role in Consolidating the Rule of Law

As part of an official working visit to the Cabo Delgado province, the Ombudsman of Mozambique and OICOA Member, Hon'ble Mr. Isaque Chande, delivered a keynote lecture to students, faculty, and administrators at IRIS University (UNIRIS) in the city of Pemba. Speaking on the theme, "The Role of the Ombudsman in the Consolidation of the Democratic Rule of Law," Chande outlined the institution's statutory mandate to guarantee statutory compliance, protect citizens' fundamental rights and freedoms, and uphold human dignity across the nation.

Mr. Chande further detailed the institution's critical role in maintaining the balance of power, functioning as a legal check against potential arbitrary overreaches by public authorities. By exercising its authority to review the constitutionality of laws and the legality of government regulations, the Ombudsman directly reinforces the country's democratic legal structure. Through these multi-faceted interventions, the office ensures that public entities adhere to both legal and equitable standards, driving greater fairness and efficiency in the pursuit of public interest. Mr. Chande also highlighted how his office democratizes access to constitutional justice by assessing citizen complaints regarding problematic statutes and requesting declarations of unconstitutionality from the courts when necessary to keep the legal system aligned with the Constitution. Through these ongoing efforts, the institution translates citizens' concerns directly into institutional accountability, bridging the gap between state organs and public trust to solidify Mozambique's democratic rule of law.



Civil Society Appeals to Mozambique Ombudsman for Urgent Intervention on Cabo Delgado's Displaced Children

A coalition of 121 Civil Society Organizations and 17 human rights activists, led by the Foundation for Community Development (FDC) and the Cabo Delgado Civil Society Platform (FOCAD), has formally petitioned the Ombudsman of Mozambique, Hon'ble Mr. Isaque Chande, to intervene in the growing humanitarian crisis affecting displaced children in the conflict-ridden Cabo Delgado province. Presented by FDC Provincial Coordinator Benedita Langa in the city of Pemba, the joint position paper details the severe, prolonged impact of armed conflict and terrorism on thousands of children who have been uprooted from their homes, compromising their fundamental rights to safety, housing, food, and education.



The comprehensive report submitted to the Ombudsman noted that displaced children in the region face acute vulnerabilities, including severe malnutrition, prolonged disruption of schooling, systemic violence, sexual exploitation, abuse, and premature unions. In extreme cases, the report notes the forced association of minors with armed insurgent groups. Citing the Ombudsman's explicit constitutional mandate to defend human rights and uphold justice, the coalition requested that the institution actively monitor the welfare of these displaced populations and spearhead state-level institutional advocacy. Beyond exposing these critical systemic failures, the document provides targeted recommendations designed to mobilize immediate government protection frameworks and safeguard the best interests of the affected children. In response to the petition, Ombudsman Mr. Isaque Chande reaffirmed his unwavering commitment to using his constitutional mandate to monitor the situation closely and protect the fundamental rights of these highly vulnerable children. He emphasized that his office will actively pursue institutional advocacy with state authorities to ensure the immediate implementation of safety measures and justice for the displaced minors of Cabo Delgado.



ADMINISTRATIVE CONTROL AUTHORITY OF LIBYA

Libya's Administrative Control Authority and UNODC Conclude Workshop on Private Sector Code of Conduct

The Libyan capital of Tripoli marked the conclusion of a three-day intensive workshop dedicated to developing the "Guidelines for the Professional and Ethical Code of Conduct for the Private Sector in Libya." The high-level closing sessions featured key oversight and international figures, including the Chairman of the Administrative Control Authority of Libya (ACA) and OICOA Member, Hon'ble Mr. Abdullah Qaderboh; the Chairman of the Supreme Committee for Overseeing Strategy Implementation, Mr. Ibrahim Abdel Karim Ibrahim Ali; and the Director of the United Nations Office on Drugs and Crime (UNODC) in Libya, Mr. Tarek Sinan, alongside representatives from the European Union delegation.



Launched on April 26, the workshop was structurally aligned to support the execution of Libya's National Strategy for Performance Control, Anti-Corruption, and Prevention (2025–2030). The primary objective of the sessions was to establish comprehensive professional and ethical codes of conduct that bridge the gap between public oversight and private enterprise. By fostering a robust public-private partnership, organizers aim to build a cohesive national framework capable of protecting public funds and embedding core principles of corporate governance, compliance, and institutional accountability.

The technical itinerary of the workshop featured detailed evaluations of the draft guidelines and comparative analyses of international best practices in institutional compliance and corporate code design. Utilizing an interactive approach, the forum allowed regulatory bodies and private stakeholders to exchange diverse perspectives on local implementation challenges. Organized under the second phase of the "Strengthening National Capacities in Combating Corruption and Money Laundering" project, the initiative is funded by the European Union, executed by the UNODC, and closely coordinated with the ACA's Supreme Committee to ensure long-term regulatory alignment.

Chairman of ACA Libya and President of the High Council of State Advance National Anti-Corruption Strategy and Budget Unification

The Chairman of the Administrative Control Authority (ACA) and OICOA Member, Hon'ble Mr. Abdullah Qaderboh, and the President of the High Council of State, Dr. Mohamed Takala, held a high-level meeting at the Council's headquarters in Tripoli. The session focused on tracking the executive measures taken regarding Libya's National Strategic Plan for Performance Control, Anti-Corruption, and Prevention (2025–2030). Both leaders reviewed structural efforts to embed corporate governance principles, heighten public transparency, and maximize administrative efficiency across all state institutions.

A central component of the meeting involved a comprehensive review of the ACA's combined 54th and 55th Annual Reports covering the fiscal years 2024 and 2025. The reports detail the authority's oversight outcomes, highlighting measurable advancements in administrative discipline, regulatory compliance, and financial accountability across various public sectors.



Dr. Mohamed Takala lauded the ACA leadership's handling of the national final accounts, characterizing the audits as a pivotal, watershed achievement that establishes the necessary conditions for unifying Libya's general budget. He noted that this fiscal discipline is crucial for stabilizing financial policies and improving national resource management.

Chairman of ACA Libya Meets with Major Genral Amr Adel in Cairo to Enhance Oversight Cooperation and Attend Arab Anti-Corruption Graduation

The Chairman of Libya’s Administrative Control Authority and OICOA Member, Hon’ble Mr. Abdullah Qaderboh, met with his Egyptian counterpart, Hon’ble Major General Amr Adel, at the ACA headquarters in Cairo to strengthen Arab cooperation in anti-corruption and public oversight. The high-level meeting focused on expanding bilateral cooperation, exchanging technical expertise, and developing institutional performance frameworks between the two regulatory bodies.

Following their bilateral talks, Mr. Qaderboh and his accompanying delegation attended a graduation ceremony for Arab trainees who completed an advanced qualification course for anti-corruption personnel. Hosted by the Egyptian Administrative Control Authority, the strategic training program featured active participation from regulatory officers representing Libya, Saudi Arabia, Oman, and Algeria. The program was designed to upgrade the professional capabilities of Arab oversight personnel, enhancing their skills in maintaining institutional integrity, public transparency, and modern anti-corruption methodologies. The participation of the Libyan delegation aligns with the ACA’s broader strategic plan to refine personnel capabilities and build strong operational bridges with regional counterparts. Both leaderships emphasized that sustaining this close technical coordination is vital for modernizing public administration, exchanging governance frameworks, and aligning Arab oversight mechanisms with the latest international standards.



OMBUDSMAN OF GAMBIA

Gambia Ombudsman Oversees Historic Educational Upgrade at Mile 2 Central Prison



The Office of the Ombudsman of Gambia participated the official inauguration of a newly constructed six-classroom building at the Mile 2 Central Prison. Donated and built by the MRC Holland Foundation for the Gambia Prison Service, the state-of-the-art facility is designed to significantly scale up the delivery of comprehensive educational and vocational training programs within the penitentiary system.

The newly launched curriculum will be facilitated by the Insight Training Center, an institution with a long-standing partnership with the Gambia Prison Service. Over the years, the center has provided critical technical skills to both prison officers and inmates, with the current expansion directly benefiting detainees from both the Mile 2 Central Prison and the Janjanbureh Prison.

The infrastructural upgrade marks a major advancement in national efforts to prioritize inmate rehabilitation, safeguard the universal right to education, and modernize prison welfare. This development remains under the permanent regulatory oversight of the Ombudsman’s Human Rights Unit, which has conducted systematic monitoring visits to Gambian detention facilities for nearly a decade. By maintaining strict oversight of these new training programs, the Ombudsman ensures that prison rehabilitation efforts consistently align with domestic legal frameworks and international human rights standards.

Gambia Ombudsman and United Nations Launch Nationwide Outreach to Drive Security Sector Reform

The Office of the Ombudsman of Gambia, alongside a coalition of international and local partners, has launched a comprehensive community engagement and media outreach campaign across all five administrative regions of the country. This strategic initiative is designed to enhance public trust, strengthen institutional accountability, and drive active citizen participation in Gambia's ongoing Security Sector Reform (SSR) process. Given the Ombudsman's explicit public sector oversight mandate, which legally encompasses national security institutions, the office plays an indispensable role in ensuring that the restructuring of the security apparatus remains transparent and heavily aligned with civil standards.

Organizers emphasized that meaningful security reform cannot exist without rigid administrative oversight. However for oversight mechanisms to be truly effective, the public must have an adequate awareness of their reporting structures and respective mandates; the Ombudsman's active participation in this outreach directly resolves this gap by educating regional communities on how to utilize these accountability channels.

The nationwide campaign is funded by the United Nations Peacebuilding Fund as part of a larger three-year SSR project. The broader initiative is executed jointly by the United Nations Development Programme (UNDP), the United Nations Office on Drugs and Crime (UNODC), and the Office of the United Nations High Commissioner for Human Rights (OHCHR). To maximize grassroots impact, the Office of the Ombudsman is conducting the tour in close coordination with the Office of National Security (ONS), UNODC, OHCHR, the National Human Rights Commission (NHRC), and the Civil Society Organisation (CSO) Coalition on Security Sector Reform.



MEDIATOR OF TUNISIA

Tunisian Ombudsman Holds Conciliation Sessions to Resolve Industrial Real Estate Disputes

The headquarters of the Tunisian Administrative Ombudsman (Médiateur Administratif) hosted a high-level conciliation session dedicated to resolving operational and legal disputes involving two major industrial real estate properties. The files under review concern key plots located within the industrial zone of Kebili and the Amdoun Road industrial zone in the Governorate of Béja. The statutory session was chaired by Hon'ble Ms. Najat Gharbi, Secretary General of the Administrative Ombudsman, and supervised by Mr. Ali Bouali, the officer in charge of economic and financial rights. The meeting brought together senior representatives from the Industrial Real Estate Agency (AFI), the General Directorate of Industrial and Technological Infrastructure, and the impacted private developers.



The conciliation sessions were held under the core statutory mandate of the Tunisian Ombudsman, which focuses on bridging the gap between public administration frameworks and private sector clients. During the extensive technical review, the participating delegations evaluated the legal and factual status of both disputed industrial plots. The sessions focused heavily on project implementation timelines, submitted compliance documentation, financing hurdles, and the objective disruptions that initially halted construction.



INTEGRITY & ANTI-CORRUPTION COMMISSION OF THE KINGDOM OF JORDAN

JIACC and Anti-Money Laundering Unit of Jordan Launch Specialized Financial Investigation Training

The Center for Innovation and Training of Jordan's Integrity and Anti-Corruption Commission (JIACC), in collaboration with the Anti-Money Laundering and Terrorism Financing Unit, held a specialized training program titled "Parallel Financial Investigation in Issues of Money Laundering and Financing of Terrorism and the Role of the Anti-Money Laundering Unit in Specialized Law Enforcement Destinations." The multi-day operational curriculum was designed to strengthen the technical capabilities of law enforcement personnel while deepening institutional knowledge regarding local and international counter-terrorism financing frameworks. Organized as part of the Commission's strategic mission to build inter-agency capacity, the initiative aims to protect the national economy from financial crimes and optimize the state's integrity system.



The intensive program focused heavily on the mechanics of parallel financial investigations, a critical methodology used to map out illicit assets simultaneously alongside underlying criminal prosecutions. Trainees engaged in technical reviews of standard compliance regulations, Financial Action Task Force (FATF) guidelines, and mechanisms for fostering seamless cooperation among national stakeholders. To promote a unified cross-sector defense against illicit financial flows, the specialized program brought together representatives from diverse state entities, including the Jordanian Customs Administration, the Income and Sales Tax Department, the Directorate of Public Security, Military Justice, and the General Intelligence Agency, alongside internal investigative staff from both the JIACC and the Anti-Money Laundering Unit.



JIACC Celebrates National Flag Day to Honor Sovereign Identity and Resilience of the Hashemite Kingdom of Jordan

The leadership and staff of Jordan's Integrity and Anti-Corruption Commission (JIACC) joined public institutions and civil organizations across the nation in celebrating the Hashemite Kingdom's annual National Flag Day. Led by the newly appointed Chairman, Hon'ble Mr. Hazem Al-Majali, alongside commission board members and the Secretary-General, employees gathered at the agency's headquarters to mark the occasion. The event featured the hoisting of the national flag across the facility premises, accompanied by patriotic anthems and collective expressions of institutional dedication to the country's sovereign identity.

During an address to the assembly, Chairman Hazem Al-Majali highlighted the historical and contemporary significance of the flag as an enduring symbol of national pride, resilience, and unity. He emphasized that the flag represents an unyielding commitment to the sovereignty and development of Jordan under the leadership of His Majesty King Abdullah II. Al-Majali reaffirmed that the Commission's personnel remain fully dedicated to fulfilling their anti-corruption mandates, serving as an institutional pillar designed to defend national resources and withstand administrative and financial challenges.



 **OMBUDSMAN OF THE TURKISH REPUBLIC OF NORTHERN CYPRUS**

TRNC Ombudsman Hon'ble Ms. İlkan Varol Presents 40th Term Report to President of TRNC H.E. Tufan Erhürman

OICOA Member and Ombudsman of Turkish Republic of Northern Cyprus, Hon'ble İlkan Varol, officially presented the 40th Term Report to TRNC President H.E. Tufan Erhürman. Prepared in accordance with Article 16, Paragraph 1 of the (Ombudsman) Law No. 38/1996, the comprehensive document covers the institution's oversight activities, investigations, and findings for the second half of the fiscal year, spanning July to December 2025.



During the presentation at the presidential palace, Ms. Varol emphasized the constitutional nature of the Ombudsman's office, highlighting its mandate to function as an independent and impartial mechanism where citizens can seek redress against administrative malpractice. Over the six-month period, the office successfully completed and published 10 extensive investigation reports out of 17 newly filed complaints. Additionally, four cases were resolved in favor of the applicants before the formal inquiry concluded, while the office extended vital legal guidance and administrative mediation to 26 citizens whose grievances fell outside the agency's strict legal jurisdiction.

H.E. Mr. Tufan Erhürman praised the Ombudsman's office for its diligent work and reaffirmed his commitment to supporting the institution's independent role in ensuring public accountability. He emphasized that the Presidency of TRNC will continue to cooperate with the Ombudsman of TRNC to safeguard citizens' rights and foster a more transparent and just public administration.

 **FEDERAL OMBUDSMAN (WAFaqI MOHTASIB) OF PAKISTAN**



Hon'ble Naveed Kamran Baloch Outlines Vision for a Digitized Public Grievance Redressal in Pakistan

The Federal Ombudsman of Pakistan and OICOA Member, Hon'ble Mr. Naveed Kamran Baloch, has unveiled a comprehensive strategic vision to transform the institution into a more transparent, technology-driven, and citizen-friendly platform. Speaking during a meeting with a delegation from the Pakistan Observer, led by Chairman and Editor-in-Chief Mr. Faisal Zahid Malik, the Federal Ombudsman reaffirmed the institution's role as a robust shield against corruption, administrative excesses, and the abuse of authority within federal departments. Mr. Baloch emphasized that his administration's

core mission is to deliver swift, cost-free, and accessible administrative justice to all citizens regardless of their social background. Central to this modernizing blueprint is the rapid expansion of digital complaint mechanisms, which already account for nearly 45 percent of all registered grievances. Mr. Baloch highlighted that online registrations, digital monitoring systems, and virtual hearings have drastically accelerated the disposal of cases, allowing the Secretariat to successfully resolve over 200,000 complaints in the outgoing year alone. To accommodate Pakistanis living abroad, the institution utilized dedicated Complaint Commissioners to resolve more than 137,000 overseas grievances last year. Furthermore, the ombudsman's office remains heavily focused on vulnerable populations and has successfully addressed 683 child-related complaints, while expanding its regional footprint through the revitalization of provincial offices and the execution of 166 on-the-spot "open courts" (Khuli Kachehries) in remote rural villages to eliminate travel costs and procedural delays for grassroots applicants.

Federal Ombudsman of Pakistan Orders Immediate Upgrades to Polyclinic Hospital Services and Cleanliness

The Federal Ombudsman of Pakistan and OICOA Member, Hon'ble Mr. Naveed Kamran Baloch, has issued strict directives to the administration of the Federal Government Services Hospital (Polyclinic) to urgently elevate its standard of care and ensure the uninterrupted provision of medicines and proper treatment to all patients. This administrative intervention follows a surprise visit by the Federal Ombudsman's Inspection Team, which was dispatched to the healthcare facility on Tuesday in direct response to a massive surge in public complaints regarding pervasive maladministration and significant barriers to proper medical treatment. Led by Senior Advisor Ms. Raana Seerat, alongside Advisor Maj. Gen. (R) Haroon Sikandar Pasha and Consultants Mr. Pervaiz Haleem and Mr. Khalid Sial, the investigative team toured various departments, issuing on-the-spot instructions to provide immediate relief to suffering citizens. Drawing from the team's comprehensive findings, the Federal Ombudsman mandated a sweeping overhaul of the hospital's general cleanliness, sanitation, and operational staff management. Mr. Baloch firmly noted that no patient should be turned away without receiving proper medical attention and prescribed pharmaceuticals. Also, turning his focus to long-term healthcare infrastructure, Mr. Baloch also ordered that the construction of the Polyclinic-II Hospital in Sector G-11 be expedited and completed strictly within its original timeframe to permanently ease the patient load in the capital.



Federal Ombudsman of Pakistan Marks 30th Anniversary of the Asian Ombudsman Association



The Federal Ombudsman of Pakistan and OICOA Member, Hon'ble Mr. Naveed Kamran Baloch, inaugurated an online meeting at the Federal Ombudsman Secretariat to celebrate the 30th anniversary of the establishment of the Asian Ombudsman Association (AOA). Speaking in his capacity as the Association's President, Mr. Baloch highlighted that ombudsman institutions globally play a critical role in providing free, prompt redressal of public grievances while actively championing good governance, the rule of law, and efficient public administration. The international virtual forum saw active participation

from member countries, including Azerbaijan, Türkiye, China, Thailand, and whose representatives joined virtually to read out special messages commemorating the milestone. The meeting was also attended virtually by Secretary General of OICOA and Federal Tax Ombudsman of Pakistan, Hon'ble Mr. Zafar Hijazi.

Reflecting on the organization's growth, Mr. Baloch observed that the small sapling planted three decades ago has evolved into a dynamic and robust 47-member organization representing two-thirds of the world's population. He expressed deep satisfaction with the AOA's growing international standing, noting that its stature is officially recognized by the United Nations General Assembly (UNGA) Resolution 79/177, which explicitly lists the AOA among active regional ombudsman bodies. Highlighting the close alignment between the core principles of ombudsman-ship, the UN Sustainable Development Goals (SDGs), and the UN Charter, the Federal Ombudsman of Pakistan called on member states to institutionalize the sharing of knowledge, operational experiences, and best practices to foster a widespread culture of efficiency, inclusivity, and transparency across Asian public administrations.



FEDERAL OMBUDSPERSON FOR PROTECTION AGAINST HARASSMENT



Hon'ble Fauzia Viqar Holds a Meeting with Pakistan's Federal Minister of Law to Review Proposed Amendments to Strengthen Anti-Harassment Act

Pakistan's Federal Ombudsperson for Protection against Harassment (FOSPAH) and OICOA Member, Hon'ble Ms. Fauzia Viqar, held a strategic meeting with the Federal Minister for Law and Justice, H.E. Mr. Azam Nazeer Tarar, to review and advance the country's legal frameworks governing workplace safety. Ms. Viqar briefed the Minister on FOSPAH's current enforcement metrics and its statutory role in protecting employees of all genders from discrimination, hostility, and abuse, thereby ensuring dignity across Pakistan's professional landscape. The core of the dialogue focused on evaluating a set of proposed amendments to the parent Act before they are formally introduced to parliament. Recognizing

that modern working environments present new operational challenges, both officials reviewed the drafted modifications designed to close existing legal loopholes, streamline the judicial process for complainants, and expand the enforcement jurisdiction of the Ombudsperson's office.

Federal Minister Mr. Azam Nazeer Tarar expressed his commitment to examining these proposed updates, to ensure that future statutory frameworks provide a safer, more inclusive, and highly accountable environment for the workforce. He also praised the role of FOSPAH under the commendable leadership of Ms. Fauzia Viqar in securing justice for aggrieved females.

Hon'ble Fauzia Viqar Addresses the Seminar Arranged by the Girls Club of UMT Lahore

The Girls Club at the University of Management and Technology (UMT) convened a seminar titled "Wajood-e-Zan Se Hai Tasveer-e-Kainat Mein Rang 2.0" (translated as "The Colors of the Universe Exist Due to the Presence of Women"), sparking a vital dialogue on how women shape communities, drive progress, and demand dignity in every sphere of life. The academic engagement highlighted a shared institutional vision: establishing awareness, gender equality, and systemic empowerment as the foundational pillars of respect within both higher education and the professional landscape.

Addressing the assembly as the keynote speaker, the Federal Ombudsperson of Pakistan and OICOA Member, Hon'ble Ms. Fauzia Viqar, reminded participants that sustainable national advancement cannot be achieved without women's equal and active participation. She urged society to formally recognize the transformative contributions of women in science, economic development, and nation-building. Furthermore, Ms. Viqar emphasized that workplace and institutional harassment must never be treated as a private matter, but rather as a collective societal crisis that demands transparent, legal accountability to protect the safety of all citizens.



 **FEDERAL INSURANCE OMBUDSMAN**



Federal Insurance Ombudsman Briefs Sindh Governor on Public Relief and Sector Accountability

Federal Insurance Ombudsman of Pakistan and OICOA Member, Hon'ble Mr. Mumtaz Ali Shah held an official meeting with the Governor of Sindh at the Governor House to strategize on strengthening institutional performance, optimizing public relief mechanisms, and enforcing corporate accountability within the insurance sector. The discussion focused on ensuring speedy, cost-free, and accessible justice for insurance consumers, while underscoring the critical need for closer federal-provincial coordination to protect public interests effectively. During the meeting, both sides deliberated on concrete measures to refine existing complaint resolution systems

and expand public awareness campaigns regarding consumer rights. Mr. Mumtaz Ali Shah reaffirmed the Federal Insurance Ombudsman of Pakistan's unwavering commitment to providing timely relief to aggrieved citizens, thereby boosting public confidence in state-backed grievance redressal mechanisms. The meeting concluded with a shared resolve to enhance inter-institutional cooperation, aiming to drive transparent service delivery and promote stringent financial accountability across the insurance industry for the direct benefit of the public.

 **PROVINCIAL OMBUDSMAN OF PUNJAB**

Provincial Ombudsman of Punjab Hosts First Batch of International Internship Programme in Association with International Ombudsman Institute (IOI)



The Office of the Ombudsman Punjab successfully completed the first batch of its 5-day International Internship Programme, which ran from April 27 to May 1, 2026. Organized in collaboration with the International Ombudsman Institute (IOI), the week-long initiative serves as a significant milestone in boosting international cooperation, cross-border knowledge sharing, and professional synergy within the global ombudsman community. The inaugural cohort brought together distinguished institutional representatives from various global regions, including Mr. Ismail Areff Bawamia from the Office of the Ombudsperson for Children, Republic of Mauritius, Mr. Ahmet Kesgin from the Ombudsman Institution of Turkiye, and Mr. Darren Carr from the Office of the City Ombudsman, Cape Town, South Africa.

The international programme commenced with welcoming remarks delivered by the Honourable Ombudsman Punjab, Ms. Ayesha Hamid, alongside Secretary Kaiser Saleem, establishing a collaborative baseline for the week's strategic engagements. The opening session, emceed by Advisor Research Ahmad Yar Khan, featured a foundational legal briefing by Registrar Nadeem Hassan Gohar, who delivered an extensive overview of the Ombudsman Act 1997 and the institutional frameworks governing the organization's regional mandate. Designed to blend theoretical modeling with field-level exposure, the curriculum provided the international delegates with deep insights into the secretariat's complaint handling procedures, case management systems, and public service delivery tracks. As part of these core operational briefings, Advisor (F&P)/(ITID) Sami Ullah presented a detailed breakdown of Punjab's certified ISO 9001:2015 Quality Management System (QMS) for streamlined complaint handling, showcasing the office's strict commitment to administrative efficiency.

ACTIVITIES OF OICOA MEMBER INSTITUTIONS (ASIAN REGION)



Additionally, Deputy Director (I&C) Ms. Noor-ul-Ain Zafar briefed the delegates on the operations of the 1050 public helpline and its role in modern grievance redressal, while Research Advisor Ahmad Yar Khan conducted a comparative analysis contrasting the Office of the Ombudsman Punjab against the home institutions of the interns to exchange governance perspectives. Beyond the central secretariat briefings, the delegates engaged in extensive field activities to observe public oversight mechanisms in real-time. Accompanied by Deputy Director Mr. Muhammad Saleem, Liaison-cum-Coordinator Mr. Sabir Kabir, and Assistant Director of International Relations Umar Tahir, the participants went on guided administrative tours of the Kasur, Sheikhpura, and Faisalabad Regional Offices. In the remote areas of Faisalabad, the delegates directly observed the Awami Khidmat Programme Van Outreach initiative and attended live complaint hearing sessions presided over by senior officials.



Complementing the dense professional agenda, the delegation participated in cultural and site excursions to study the region's rich history and historical governance landscape. The tours included visits to Masjid Wazir Khan, the Lahore Fort, Shahi Hammam, and Hiran Minar, successfully reinforcing cross-cultural understanding within the global ombudsman network. The international internship officially concluded with closing remarks from the Honourable Ombudsman Punjab and OICOA Member, Hon'ble Ms. Ayesha Hamid, who awarded formal completion certificates to the international participants, celebrating a successful week of cross-border institutional advancement.



The Office of the Ombudsman Punjab Participates in Justice Pour Tous International Capacity Building Session



A capacity-building webinar was successfully conducted on 23 April 2026 for the Advisors and Consultants of the Office of the Ombudsman Punjab, aimed at enhancing institutional knowledge and strengthening effective grievance redressal mechanisms within Ombudsman institutions.

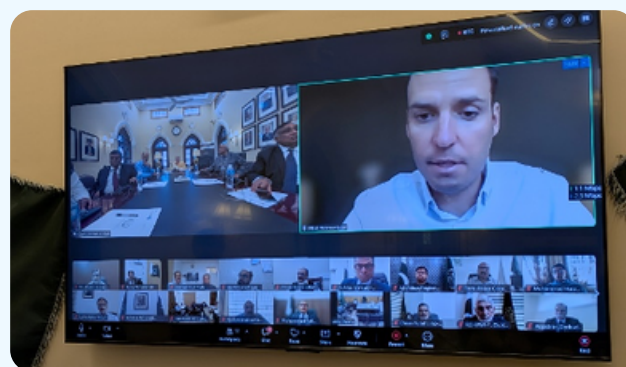
The webinar was hosted by Mr. Sharof Azizov and focused on key thematic areas relating to institutional independence, digital modernization, and maladministration redressal. The session provided participants with practical insights into strengthening Ombudsman institutions in line with internationally recognized principles and evolving governance needs.

The Webinar covered three distinct sessions on Paris Principles Protection and Promotion Mandates; Digital Advancement in Ombudsman Institutions; and Maladministration and Effective Grievance Redressal Mechanisms. The first session highlighted the core elements of institutional independence, broad mandates, and effective powers. It emphasized protection through complaint handling and the redressal of maladministration, along with promotion through thematic and annual reporting to the Governor and the Provincial Assembly under Section 28 of the Ombudsman Punjab Act, 1997. The second session participants explored the role of digital tools in improving complaint management systems, increasing accessibility, strengthening transparency, enhancing citizen engagement, and improving data-driven thematic reporting. The third session focused on identifying systemic maladministration, ensuring timely and effective grievance redressal, and linking strong complaint resolution systems with institutional strengthening, public trust, and effective reporting mechanisms

The Ombudsman Punjab and OICOA Member, Hon'ble Ms. Ayesha Hamid, and Secretary Ombudsman Punjab, Mr. Kaiser Saleem, attended the session along with all the Advisors and Consultants from the Head Office and regional offices. The Office extends its appreciation to Mr. Sharof Azizov for facilitating the session and sharing valuable expertise with the participants.

Ombudsman Punjab Engages with Belgian Federal Ombudsman on Whistleblower Protection Framework

The Office of the Ombudsman Punjab recently participated in an international webinar delivered by Mr. Klaas Vansteenkiste, Forensic Auditor, Centre Intégrité Centrum Integriteit (MedfedOmb), Federal Ombudsman Belgium, centred on Belgium's landmark whistleblower protection legislation and the evolving role of ombudsman institutions in safeguarding those who speak truth to power. The session was attended by Hon'ble Ms. Ayesha Hamid (Ombudsman Punjab), Secretary Mr. Kaiser Saleem, and all Advisors from the Head Office and Regional Offices of Punjab Ombudsman.



Mr. Vansteenkiste outlined the Belgian Federal Ombudsman's dual mandate, handling complaints about federal public services and managing whistleblower reports for both public and private sectors. Belgium enacted two landmark laws in 2022 covering both the public and private sectors, addressing breaches across key areas including public procurement, financial fraud, and consumer protection. The framework provides internal, external, and public disclosure making anonymous reporting permissible. Acting as a federal coordinator across 29 competent authorities, the Belgian Federal Ombudsman receives reports, assesses their admissibility, and directs them to the relevant authority for investigation. Whistleblowers facing retaliation receive immediate extra-judicial protection, with sanctions for violators ranging from heavy fines to imprisonment of up to three years. Private sector whistleblowing reports tripled from 2023 to 2025, rising from approximately 200 to over 600.

Hon'ble Ayesha Hamid engaged Mr. Vansteenkiste with pointed questions on the verification of anonymous complaints, the risk of false reporting and whether all 29 competent authorities operate with equal powers and jurisdiction. In her closing remarks, Ms. Ayesha Hamid noted her intention to review the existing Punjab Ombudsman Act to identify any gaps or limitations in light of the Belgian experience.



PROVINCIAL OMBUDSPERSON OF PUNJAB



Pakistan's Provincial Ombudsperson of Punjab, Hon'ble Dr. Najma Afzal Khan Visits Federal Ombudsperson to Build Unified Front for Protection of Women's Rights

Following her recent appointment, the Ombudsperson of Punjab, Hon'ble Dr. Najma Afzal Khan, paid a courtesy visit to Federal Ombudsperson Hon'ble Ms. Fauzia Viqar at the FOSPAH Head Office. As two key officials leading the charge for women's empowerment and protection in Pakistan, the meeting provided an informal yet vital opportunity for the duo to share their respective institutional mandates and discuss common goals.

The interaction focused primarily on a mutual exchange of institutional mandates, providing an opportunity to bridge operational insights between the federal capital and Pakistan's most populous province. Both ombudspersons and OICOA Members deliberated on the existing legal frameworks and grievance redressal mechanisms available under their respective offices. The dialogue underscored a shared commitment to strengthening federal-provincial coordination, aiming to cultivate safer, more respectful, and equitable professional environments nationwide.

The discussion also expanded to encompass broader socio-economic challenges, specifically focusing on women's economic security and the enforcement of their lawful property rights. By sharing structural strategies on these cross-cutting issues, the meeting laid a collaborative groundwork for future coordination between the federal and provincial ombudspersons to ensure comprehensive administrative justice for women across Pakistan.

Punjab Ombudsperson and OICOA Member Hon'ble Dr. Najma Afzal Khan Conducts Field Hearings at Rawalpindi Regional Office

Pakistan's Provincial Ombudsperson of Punjab, Hon'ble Dr. Najma Afzal Khan, conducted an official visit to the Rawalpindi Regional Office of Punjab Ombudsperson to personally preside over and hear workplace harassment cases filed by women. This field visit is part of a deliberate operational effort by the provincial office to accelerate administrative justice for working women directly within their own regions.

During her visit, Dr. Najma emphasized that securing a safe, harassment-free environment across all public and private institutions remains the top priority of her administration. By personally leading the grievance redressal sessions, the Punjab Ombudsperson aimed to eliminate bureaucratic delays and provide swift, accessible relief to working women, establishing workplace dignity and statutory security for female professionals across the province.

The visit also allowed Dr. Najma to inspect the regional office's overall operational capacity and review pending case files. By engaging directly with local staff and complainants on the ground, she sought to identify systemic bottlenecks in the regional dispute resolution process, ensuring that the Rawalpindi branch operates in full alignment with the provincial headquarter's mission to protect women's rights efficiently.



 **PROVINCIAL OMBUDSMAN OF SINDH**



Pakistan’s Provincial Ombudsman of Sindh Holds Brand Ambassador Program at Ziauddin University

The Sindh Ombudsman’s office organized its Brand Ambassador Program at Ziauddin University’s Clifton campus, aiming to engage youth in public service and raise awareness about administrative justice. The Provincial Ombudsman of Sindh and OICOA Member, Hon’ble Muhammad Sohail Rajput, attended the event as the chief guest to brief the student body on the core functions of his institution

Addressing the participants, Mr. Rajput explained the role of the Ombudsman’s office in providing free, accessible, and prompt resolution of public complaints against provincial government departments. He stated that the institution serves as a critical check on administrative power, working to improve accountability and ensure everyday citizens have a direct path to justice. He encouraged the audience to look beyond academics, noting that participating in social service initiatives helps students build practical professional skills, develop leadership qualities, and contribute meaningfully to society.

The Vice Chancellor of Ziauddin University, Dr. Muhammad Ali Shaikh, welcomed the initiative and offered to expand the Brand Ambassador Program across all university campuses. Drawing from his own past professional experience with the Ombudsman institution, Dr. Shaikh emphasized the value of involving young people in public service and governance awareness. The session concluded with an interactive question-and-answer segment, where students discussed the public complaint redressal process directly with the Ombudsman. Faculty members, advisors, and a large number of students attended the event, which ended with an exchange of commemorative shields between the Sindh Ombudsman and Ziauddin University leadership.

 **PROVINCIAL OMBUDSMAN SINDH FOR PROTECTION AGAINST HARASSMENT OF WOMEN AT WORKPLACE (PHWWP)**



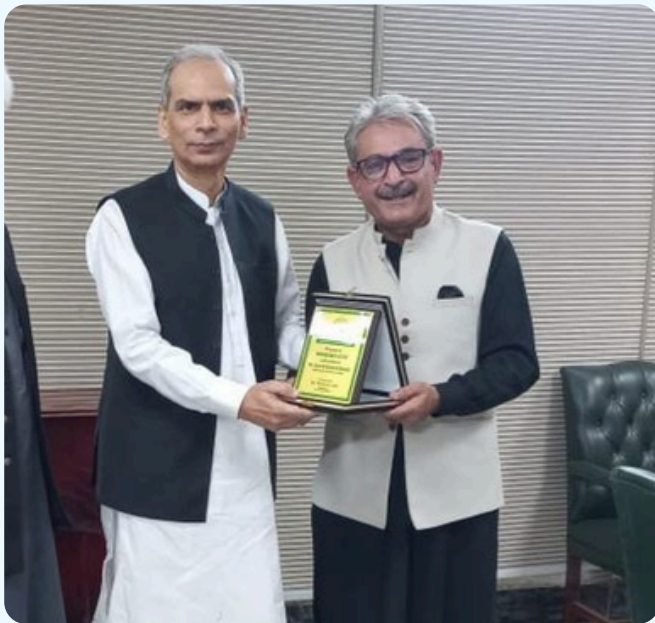
Provincial Ombudsman Sindh (PHWWP) Organizes Awareness Seminar on Workplace Harassment Law at Government Girls College in Sukkur

An awareness seminar on the Protection Against Harassment of Women at the Workplace Act, 2010 was held at Government Girls College Sukkur under the theme “Break the Silence, End Harassment: Speak Up, Stay Strong.” The seminar was chaired by Mr. Muhammad Iqbal Arain, Consultant and retired District and Sessions Judge, Office of the Provincial Ombudsman Sindh, Sukkur. The event was attended by Principal Government Girls College Ms. Fakhar-un-Nisa Baloch, Regional Director Colleges Sukkur Dr. Shafiq Ahmed Rind, Deputy Director Colleges Sukkur Mr. Abdul Ghaffar Kalhoro, faculty members, and a large number of female students. The seminar was also attended by the Hon’ble Provincial Ombudsman Sindh (PHWWP) Justice Shahnawaz Tariq.

Addressing the participants, Mr. Muhammad Iqbal Arain said that the Protection Against Harassment of Women at the Workplace Act, 2010 was enacted to safeguard women against harassment at workplaces and to provide an effective legal mechanism for redressal of complaints. He informed the audience that women subjected to harassment could file complaints free of charge and explained that the Office of the Provincial Ombudsman Sindh, Sukkur, was actively hearing such cases and ensuring protection for women in workplaces across the province. He also urged educational institutions to ensure awareness of the law among staff and students, while cautioning against misuse of the legislation.



PROVINCIAL OMBUDSMAN OF KHYBER PAKHTUNKHWA



Federal Ombudsman Pays Operational Visit to KPK Ombudsman Secretariat to Strengthen Public Relief Coordination

The Khyber Pakhtunkhwa Provincial Ombudsman Secretariat hosted the Federal Ombudsman of Pakistan, Hon'ble Mr. Naveed Kamran Baloch, at its head office in Peshawar. The Provincial Ombudsman of KPK and OICOA Member, Hon'ble Mr. Muttahir Zeb, received the federal counterpart for a bilateral meeting centered on expanding the provincial secretariat's coordination framework and improving the resolution of public complaints.

The bilateral talks focused on developing a more connected approach between the provincial and federal tiers of the ombudsman system. Both officials discussed ways to eliminate procedural delays in handling public complaints, ensuring that citizens aggrieved by government departments find a quicker path to relief.

The two ombudsmen also exchanged views on strengthening oversight tools to encourage greater transparency and accountability within public sector organizations. A major point of discussion involved addressing the accessibility gap in the province's peripheral areas. Hon'ble Mr. Muttahir Zeb and Hon'ble Mr. Naveed Kamran Baloch looked into plans for joint awareness campaigns tailored specifically for residents in remote districts who are often unaware of free legal recourse. The engagement points toward closer institutional ties, aiming to make the overall complaint resolution process more accessible for citizens across Khyber Pakhtunkhwa.



PROVINCIAL OMBUDSPERSON OF KHYBER PAKHTUNKHWA



Khyber Pakhtunkhwa Ombudsperson Hon'ble Ms. Rubab Mehdi Mobilizes 48 Vice Chancellors to Enforce Campus Anti-Harassment Protocols

In a major administrative mobilization within the province's higher education sector, the Khyber Pakhtunkhwa Provincial Ombudsperson and OICOA Member, Hon'ble Ms. Rubab Mehdi, chaired a province-wide webinar with the Vice Chancellors of 48 universities. The regulatory forum was designed to establish standardized institutional safeguards against workplace harassment and to fortify protection mechanisms for women across the provincial academic landscape.

The initiative was organized in collaboration with the Higher Education Department, under the guidance of Secretary Higher Education Dr. Israr, and in line with directives from the Chief Secretary of Khyber Pakhtunkhwa. The joint effort forms part of the provincial government's broader administrative focus on improving institutional governance, promoting workplace dignity, and ensuring equal opportunities for female professionals and students.

During the webinar, Ms. Rubab Mehdi emphasized that compliance with anti-harassment laws must be treated as a core governance responsibility rather than a passive policy goal. She directed university leadership to eliminate operational gaps in their internal grievance redressal bodies, accelerate complaint disposal timelines, and institutionalize legal literacy programs across campuses. This webinar is one of the many recent initiatives taken under the leadership of Ms. Rubab Mehdi with the underlying aim of driving institutional efforts toward advancing the rights, safety, and socioeconomic empowerment of women across the province of Khyber Pakhtunkhwa in Pakistan.

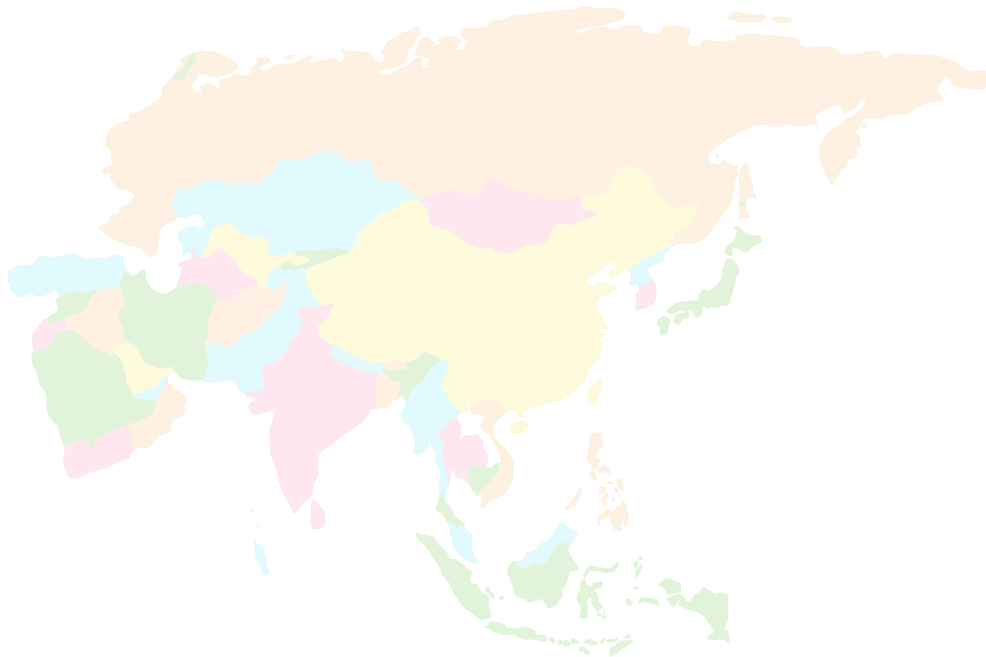


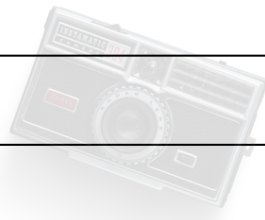
Khyber Pakhtunkhwa Ombudsperson Rubab Mehdi Conducts First Official Visit to Bannu Dar-ul-Aman to Review Institutional Safeguards

The Khyber Pakhtunkhwa Provincial Ombudsperson and OICOA Member, Hon'ble Ms. Rubab Mehdi, went to the Dar-ul-Aman in District Bannu for her first official inspection of the facility. The visit was meant to check the security, living conditions, and welfare measures available to the resident women, while making sure different government departments work together properly to resolve their issues.

During the visit, Ms. Rubab Mehdi praised the local administration, specifically thanking the Commissioner and Deputy Commissioner of Bannu for their help and practical steps toward improving the shelter. The steady backing from the district authorities has helped maintain a safe environment and better daily facilities for the women staying there.

This visit is part of an ongoing drive to fix gaps in the provincial protection network, as Ms. Rubab Mehdi continues to drive institutional efforts toward advancing the rights, safety, and socioeconomic empowerment of women across the province of Khyber Pakhtunkhwa in Pakistan.





Chief Ombudsman of Türkiye and OICOA President Hon'ble Mehmet Akarca along with the Ambassador of Poland to Türkiye H.E. Maciej Lang



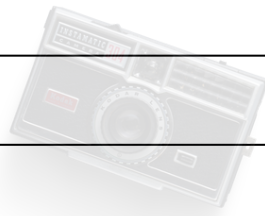
Member of the Constitutional Court of Hungary & Former Commissioner for Fundamental Rights (Ombudsman) of Hungary, Hon'ble Dr. Ákos Kozma, Paid a Visit to the Ombudsman Institution of Türkiye



The Ambassador of Mexico to Türkiye H.E. Francisco Javier Díaz De León, Paid a Courtesy Visit to the President of OICOA and Chief Ombudsman of Türkiye Hon'ble Mehmet Akarca



Hon'ble Mehmet Akarca (Chief Ombudsman of Türkiye) and Hon'ble Ms. Fatma Benli Yalçın (Ombudman of Türkiye) during a session with the citizens of Aksaray for resolution of their complaints



Delegation from Pakistan’s Provincial Ombudsman of Punjab received by OICOA President and Chief Ombudsman of Türkiye Hon’ble Mehmet Akarca for their Training Visit to Ombudsman Institution of Türkiye



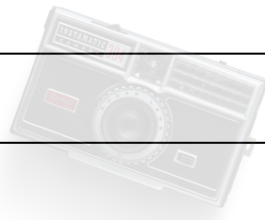
Ombudsman Institution of Türkiye Celebrated the National Sovereignty and Children’s Day on 23rd April



OICOA Board Member and Human Rights Commissioner of Azerbaijan, Hon’ble Sabina Aliyeva held a citizen’s reception on 14th April in Baku to personally resolve the complaints of aggrieved citizens



OICOA Board Member and Human Rights Commissioner of Azerbaijan, Hon’ble Sabina Aliyeva, received the Public Defender of Rights (Ombudsman) of Slovakia Hon’ble Mr. Robert Dobrovodsky



Hon'ble Sabina Aliyeva participated in the event on the topic "Role of national human rights institutions in the protection and promotion of human rights in the digital space" within the framework of the annual conference of the Global Alliance of National Human Rights Institutions



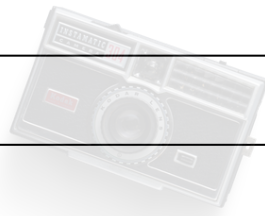
The Representatives of the Human Rights Commissioner of Azerbaijan held a meeting with the repatriates of Azerbaijan in the Conflict Zone of Syrian Arab Republic to hear their grievances



On the instructions of Hon'ble Sabina Aliyeva, the officers of Human Rights Commissioner of Azerbaijan and National Preventive Group conducted an unannounced visit in connection with the fire incident that occurred at the boarding school number 3 in Baku



OICOA Board Member and Mediator of Morocco, Hon'ble Hassan Tariq during media engagement at the 8th International Forum on Management and Finance, held under the theme "Governance of Public Services in the Age of Innovation and Artificial Intelligence"



Vice President of OICOA and President of General Inspection Organization of Iran Hon'ble Dr. Zabiollah Khodaeiyan to monitor the ongoing relief activities by National Emergency Organization during the ongoing US Iran War



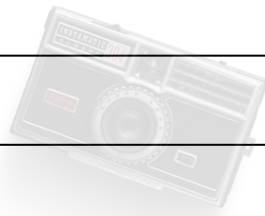
Chairman of Administrative Control Authority of Libya and OICOA Member Hon'ble Abdulla Qaerboh received the Ambassador of Egypt to Libya H.E. Tamer Al-Hafni



Chairman of ACA Libya Hon'ble Abdulla Qaderboh recieved by Chairman of Egyptian Administrative Control Authority Major General Amr Adel in Cairo



Hon'ble Mr. Abdulla Qaderboh chairs a meeting with the delegation from Libya's Ministry of Marine Resources headed by the State Minister H.E. Mr. Adel Sultan



Hon'ble Hassan Tariq addresses the meeting organized by the Center for International and Constitutional Studies, Crisis Analysis, and Policy at the Faculty of Law in Marrakech, on the topic of "Institutional Mediation and the Stakes of Ethical Conduct in Public Life"



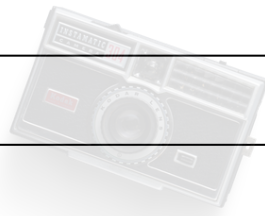
Mediator of Morocco and OICOA Board Member, Hon'ble Hassan Tariq received the Members of the Appeal Committee to address the situation of those affected by the effects of climate disturbances



Mediator of Morocco launched a dialogue in partnership with Friedrich Naumann Foundation on the topic of 'Need for a National Network for Attached Governance Indicators'



Secretary General OICOA and Federal Tax Ombudsman of Pakistan Hon'ble Zafar Hijazi presented a commemorative shield to Pakistan's Provincial Ombudsperson of Punjab, Hon'ble Dr . Najma Afzal Khan



Secretary General OICOA Hon'ble Mr. Zafar Hijazi and Executive Secretary OICOA Mr. Almas Ali Jovindah attended the virtual meeting on the occasion of Asian Ombudsman Association's 30th Anniversary



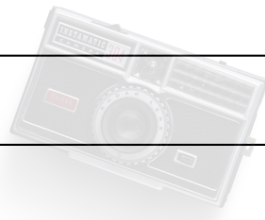
Pakistan's Federal Ombudsperson for Protection Against Harassment Hon'ble Fauzia Viqar presenting a commemorative shield to Pakistan's Provincial Ombudsperson of Punjab Hon'ble Dr. Najma Afzal Khan



OICOA Member and Pakistan's Federal Ombudsperson for Protection Against Harassment Hon'ble Ms. Fauzia Viqar called on the Federal Law Minister H.E. Azam Nazeer Tarar



OICOA Member and Federal Ombudsman of Pakistan Hon'ble Naveed Kamran Baloch visited the Regional Office of Federal Ombudsman in Sukkur



Federal Ombudsman of Pakistan and OICOA Member Hon'ble Naveed Kamran Baloch visited the Regional Office of Federal Ombudsman in Karachi



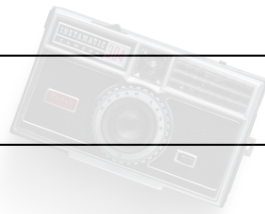
Hon'ble Naveed Kamran Baloch receiving Guard of Honor from a contingent of Sindh Police on the occasion of his work visit to Hyderabad City's Regional Office



Pakistan's Provincial Ombudsperson of Khyber Pakhtunkhwa and OICOA Member Hon'ble Ms. Rubab Mehdi addresses the Open Court and Awareness Session arranged on her directives in Dera Ismail Khan



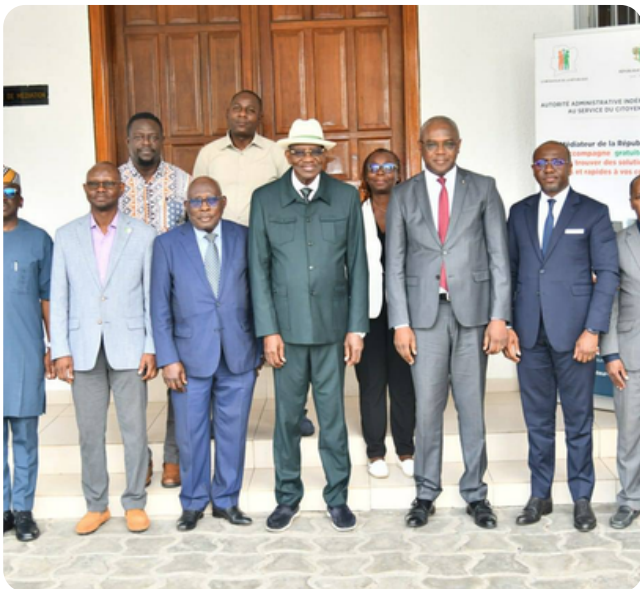
Hon'ble Ms. Rubab Mehdi visited the Bannu Public Library in KPK Province to assess the efforts of District Administration in promoting literacy in the province



Hon'ble Ms. Rubab Mehdi (KPK Ombudsperson and OICOA Member) visited the Women's Shelter Dar-ul-Amaan in District Bannu to assess the living conditions and facilities provided to the women



A Group Photo of Pakistan's Provincial Ombudsman of Punjab and OICOA Member Hon'ble Ayesha Hamid alongwith interns from Ombudsmen of South Africa, Turkiye and Mauritius visiting Pakistan for an international internship program in association with IOI



Mediator of Ivory Coast received a delegation from the Court of Economic Community of West African States (ECOWAS)



The Mediator of Ivory Coast Hon'ble Mr. Gaoussou TOURE receives the Resident Representative of the UNDP in Côte d'Ivoire Mrs. Blerta CELA

PRESS COVERAGE FOR THE OMBUDSMAN INSTITUTION OF TURKIYE

interpress

YENİ SAFAK
GÜNLÜK ULUSAL GAZETE
İSTANBUL
SİYASİTarih : 8.5.2026
Sayfa : 13
Sb:Çm : 26,18

interpress

ANADOLU EKSPRES
HAFTADA 6 GÜN YERİ...
AKSARAY
SİYASİTarih : 29.4.2026
Sayfa : 1
Sb:Çm : 158,73

“DENETÇİLİĞİ KURUMU VATANDAŞ İLE İDARE ARASINDAKİ ŞİKAYETLERİN ÇÖZÜMÜNDE ÖNEMLİ BİR GÖREV ÜSTLENİYOR”



“Hukuk devleti ilkesi yalnızca mahkemelerle değil, idarenin tüm işlem ve eylemlerinde de adaletin sağlanmasıyla mümkün. Kamu Denetçiliği Kurumu vatandaş ile idare arasındaki şikâyetlerin çözümünde önemli bir görev üstleniyor” dedi. Etkinlikte Vali Murat Danışman yanı sıra Belediye Başkan Yardımcısı Yakup

Kadri Perak, Cumhuriyet Başsavcısı Osman Köse, ASU Rektörü Prof. Dr. Alpay Arıbaş, Baro Başkanı Avukat Erçin Mevlüt Düzgün, İl Özel İdaresi Genel Sekreteri Samet Öztürk ile çok sayıda STK temsilcisi ve kurum müdürleri yer aldı.
Haber: Aynur Altunışık

Kamu Denetçiliği ve Yargıtay Danışsal Başkanı Mehmet Akarca, vatandaş ile idare arasında çıkan ihtilafların çözümüne yönelik düzenlenen “Ombudsman Aksaraylılarla Buluşuyor” toplantısı kapsamında Aksaray’a geldi. Toplantıya katılım sağlayan Vali Murat Duru konuşmasında devlet ile vatandaş arasındaki dengeye ve adalet mekanizmasının önemine dikkat çekti. İdari yargının devlet ve vatandaş arasındaki sorunların çözümünde kritik bir rol oynadığını ifade eden Duru, uyumsuzlukların en kısa sürede çözümlenmesini hem toplumsal güven hem de devlet-millet ilişkileri açısından önemli olduğunu vurguladı.

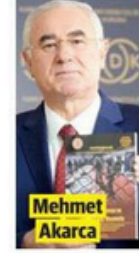
“KDK, Vatandaş İle İdare Arasındaki Şikâyetlerin Çözümünde

Önemli Bir Görev Üstleniyor” Kamu Denetçisi Mehmet Akarca ise Aksaray’ın tarihi ve kültürel zenginliğine dikkat çekerek şehirde bulunmaktan memnuniyet duyduğunu ifade etti ve



KDK İsrail’in suçlarını belgeledi

Kamu Denetçiliği Kurumu tarafından hazırlanan “Gazze’de İşkence ve İnsanlık Dışı Muamele” raporuna ilişkin açıklama yapan Kamu Başdenetçisi Mehmet Akarca,



İsrail’in Gazze’deki işkence ve insan hakları ihlallerinin raporla belgelandiğini söyledi. Akarca, Şubat 2024’ten bu yana Türkçe ve İngilizce yayınlanan tematik raporların dokuzuncusunun hazırlandığını belirterek, İsrail’in Filistin’de “işkencenin her türlüünü” uyguladığını

belirtti. İnsan hakları kurumlarının harekete geçmesi gerektiğini ifade eden Akarca, sorumluların Uluslararası Ceza Mahkemesi’nde yargılanması çağrısında bulundu. Hazırlanan raporların uluslararası kuruluşlara gönderildiğini kaydeden Akarca, İsrail’in 7 Ekim 2023’ten bu yana Gazze’de gerçekleştirdiği saldırıların “insanlık suçu” niteliği taşıdığını vurguladı. İsrail cezaevlerinde yaklaşık 9 bin 500 Filistinlinin bulunduğu belirtilen Akarca, bunların önemli bölümünün idari tutuklu olarak suçlama olmaksızın tutulduğunu söyledi.

interpress

HABERDE DENGE
HAFTADA 6 GÜN YERİ...
SAMSUN
SİYASİTarih : 2.5.2026
Sayfa : 12
Sb:Çm : 91,5

KDK, fazla mesaisi karşılığı yıllık izin kullandırılmayan işçi için tavsiye kararı verdi

Kamu Denetçiliği Kurumu (KDK), fazla mesailerini kapsamında hak ettiği 165 gün yıllık izni kullanmak isteyen işçinin talebinin reddedilmesini hakkaniyete aykırı bularak talebin karşılanmasını yönünde Sağlık Bakanlığına tavsiye kararı verdi.

KDK’nin kararına göre, bir devlet hastanesinde sürekli işçi kadrosunda çalışan güvenlik görevlisine, daha önce çalıştığı hastanedeki 2019-2021 dönemine ilişkin İşçi Uyuşmazlık Komisyonu kararıyla 773 saat fazla çalışması karşılığında 165 gün izin hakkı tanındı. İşçi, söz konusu izinleri kullanmak istediğinde görev yaptığı hastane yönetimi, talebi uygun bulmadı. Talebi karşılanmayan işçi, fazla çalışma karşılığı hak ettiği 165 günlük izinlerin kullandırılması, bunun mümkün olmaması halinde fazla mesai ücretinin güncel tutarlar üzerinden hesaplanarak tarafına ödenmesi



ve mağduriyetinin giderilmesi için KDK’ye başvurdu. Başvuruyu inceleyen KDK, işçinin belirtilen döneme ait fazla çalışmasının karşılığı olan ve İşçi Uyuşmazlık Komis-

yonu kararıyla tespit edilen izin hakkının kullandırılması yönünde Sağlık Bakanlığına tavsiye kararı verdi.

Kararın gerekçesinden

KDK’nin kararında, idarelerin işlem ve uygulamalarında tutarlılık içinde hareket etmesinin hukuk devleti ilkesinin bir gereği olduğu, aynı Bakanlığa bağlı hastanelerde çalışan ancak iş yeri değişen başvuranın hak ettiği izinlerin kullandırılmamasının hukuka aykırı olduğu ifade edildi. İşçinin talebinin reddedilmesinin “kamu yönetiminde birlik, öngörülebilirlik ve hukuki güvenlik ilkeleri ile bağdaşmadığı” değerlendirilmesine yer verilen kararda, “Başvuranın fazla çalışma karşılığı ücret yerine izin olarak karşılanmasını seçmiş olması, idareye bu izni makul süre içinde fiilen kullandırma yükümlülüğü yüklemektedir.” ifadesi kullanıldı. Aksi yaklaşımın, başvuranın ücret alacağından feragat ettirilmesine rağmen izin hakkından da yararlandırılmaması sonucunu doğuracağı tespitine yer verilen kararda, bu durumun hakkaniyetle bağdaşmayacağı bildirildi. (AA)

PRESS COVERAGE FOR THE OMBUDSMAN INSTITUTION OF TURKIYE

interpress NİĞDE HABER
HAFTADA 6 GÜN YERE...
NİĞDE SİYASİ

Tarih: 15.2026
Sayfa: 4
SbCm: 112,58

Ombudsman Akarca'dan Vali Akmeşe'ye ziyaret



Kamu Denetçiliği Kurumu Başkanlığı (Ombudsman) Mehmet Akarca ve beraberindeki denetçiler heyeti, bir dizi ziyaret ve program kapsamında geçtiğimiz gün Niğde'ye geldi. Heyet, Niğde Valisi Nedim Akmeşe'yi makamında ziyaret

ederek görüş alışverişinde bulundu. Ziyaret sırasında kamu hizmetlerinde şeffaflık, vatandaş odaklı yaklaşım ve kurumlar arası iş birliğinin önemi vurgulandı.

Vali Akmeşe, nazik ziyaretleri dolayısıyla Başkanlığı Akarca ve beraberindeki heyete teşekkür ederek, Niğde'de kamu ku-

rumları arasındaki iletişimin güçlendirilmesinden duyduğu memnuniyeti dile getirdi. Bu anlamlı buluşma, hem kamu kurumları arasındaki iş birliğini pekiştirdi hem de vatandaş ile idare arasındaki iletişimin güçlendirilmesi açısından önemli bir adım olarak değerlendirildi. (Niğde Valiliği)



interpress İLKSES
HAFTADA 6 GÜN BÖLG...
İZMİR SİYASİ

Tarih: 18.4.2026
Sayfa: 6
SbCm: 88,73

Çocukların güvenliği için çalışıyoruz

KAMU Başkanlığı Mehmet Akarca, Şanlıurfa ve Kahramanmaraş'ta iki okulda gerçekleştirilen saldırılara ilişkin yaptığı yazılı açıklamada, hayatını kaybedenlere Allah'tan rahmet, ailelerine ve yakınlarına başsağlığı diledi. Çocukların güvenli, huzurlu ve destekleyici ortamlarda büyüme hakkının, en temel insan haklarından biri olduğunu vurgulayan Akarca, çocukların şiddete yönelmesine yönelik ya da şiddetin hedefi haline gelmesine yol açabilecek risk alanlarının bütüncül bir biçimde değerlendirilmesinin büyük önem taşıdığına dikkati çekti. Akarca, akran zorbalığı, okul iklimindeki sorunlar, iletişim eksiklikleri, dijital ortamlarda maruz kalınan olumsuz içerikler ile okul içi ve dışındaki diğer risk davranışlarının birlikte ele alınması gerektiğini belirtti.

Bu nedenle koruyucu ve önleyici çocuk koruma politikalarının geliştirilmesi, risk altındaki çocukların erken dönemde tespit edilmesi ve rehberlik, psikososyal des-



tek ile sosyal hizmet mekanizmalarının kuvvetlendirilmesi ve yaygınlaştırılmasının önem taşıdığına belirten Akarca, şunları kaydetti: "Kamu Denetçiliği Kurumu olarak kurumumuza yapılan başvurular, okul ziyaretleri, tavsiye kararları ve yıllık raporlarımızda güvenli okul ortamlarının önemini sıklıkla vurgulamaktayız. Dijital mecralarda çocuklarda şiddetli normalleşecek dizilerle mücadele eden çalışmalar gerçekleştiriyor,

akran zorbalığıyla mücadele için katkı sunmaya devam ediyoruz. Kamu Denetçiliği Kurumu olarak çocukların güven içinde büyüdüğü, öğretmenlerin huzur içinde görev yaptığı, okulların barışın, dayanışmanın ve umudun mekânları olduğu bir toplumsal iklimin güçlendirilmesi amacıyla çalışmaya devam etmeye hazır olduğumuzu kamuoyuna saygıyla bildiririz." ■ **DHA**

interpress SİİRT
HAFTADA 6 GÜN YERE...
SİİRT SİYASİ

Tarih: 24.4.2026
Sayfa: 8
SbCm: 66,52

Akarca'dan TBMM'ne Ziyaret



Hukuk dünyasındaki başarılarıyla hemşehrilerimizin göğsünü kabartan Yargıtay Onursal Başkanı ve Kamu Başkanlığı (Ombudsman) Mehmet Akarca, Ankara'da devletin zirvesinde temaslarını sürdürüyor.

Yargıtay Onursal Başkanı ve Kamu Başkanlığı (Ombudsman), Türkiye Büyük Millet Meclisi (TBMM) Başkanı Numan Kurtulmuş'u makamında ziyaret etti.

Yargıtay Başkanlığı dönemindeki vakur duruşu ve hukuk sistemine katkılarıyla tanınan Mehmet Akarca, yeni görevi olan Kamu Başkanlığı (Ombudsmanlık) çatısı altında da toplumun adalete olan güvenini pekiştirmeye devam ediyor.

TBMM Başkanı Numan Kurtulmuş ile gerçekleştirilen görüşmede, kurumlar arası iş birliği ve Türkiye'nin hukuk vizyonuna dair istişarelerde bulunulduğu öğrenildi.

Ziyaretin ardından açıklamalarda bulunan Mehmet Akarca, Meclis Başkanı Kurtulmuş'a misafirperverliği için teşekkür ederek, Türkiye'nin demokratik standartlarını yükseltme yolunda yürütülen çalışmaların önemine dikkat çekti.

Siirtli bir hemşehrimiz olarak, göç ettiği büyük şehirlerde azmi ve çalışkanlığıyla en üst makamlara ulaşan Akarca, bugün sadece Siirtliler için değil, Türkiye'de adaletin simge isimlerinden biri haline gelmiş bulunuyor.

Yusuf Salih ARITÜRK

interpress MİLLİYET
GÜNLÜK ULUSAL GAZETE
İSTANBUL SİYASİ

Tarih: 15.4.2026
Sayfa: 5
SbCm: 66

Marketin bez poşeti KDK'dan döndü

EVİRİN GÜVENDİK Ankara

TBMM Dilekçe ve İnsan Hakları Kurumu Komisyonu'nda Kamu Denetçiliği Kurumu'nun (KDK) faaliyetlerine ilişkin bilgi veren Kamu Denetçisi Özcan Yıldız, 2025 yılında kuruma 21 bin 34 başvuru yapıldığını, verdikleri tavsiye kararlarıyla milyonların hayatına etki edecek sonuçlar aldıklarını söyledi. Yıldız, bazı önemli tavsiye kararlarından da örnekler verdi.

Maliyet yükü

Yemek sipariş platformlarının yüksek komisyon oranlarına ilişkin bir esnafın başvurusu üzerine ilgili tüm kurumlarla görüşmelerini, dünyadaki uygulamaları incelediklerini aktaran Yıldız, "Komisyon ücretlerinin sınırlandırılmasına ilişkin bir tavsiye kararını verdik. Ticaret Bakanlığı genelge yayınladı. Türkiye genelinde e-ticaret yapan işletmelerin yüzde

'ÇEVRECİLİK' DEDİLER

Yıldız, büyük bir zincir marketin "çevrecilik" adı altında vatandaşları bez ve kağıt poşet almaya zorlamasına yönelik tavsiye kararlarını da şöyle anlattı: "Bunu 'çevrecilik' adı altında yapıyor, fakat çevreciliğin sorumluluğunu vatandaşta yüküyor. Vatandaş bize basıyordukunda 50 kuruşluk plastik poşetin ücreti, kağıt torbayı 3 liradan vatandaşta veriyor. Ayrıca, plastik poşetin geri kazanım katkımı vardı, bir maktu vergidir, yüzde 25 oranında bir vergi kaybı da söz konusu oluyordu, halbuki kağıt poşetin vergi oranı yüzde 1'dir. Tavsiye kararımız neticesinde Ticaret Bakanlığımız bütün belediyelere, bütün ticaret müdürlüklerine genelge göndererek gerekli denetimlerin yapılmasını talep etti. Artık plastik poşetin söz konusu markette vatandaşlarımızın hizmetine sunulduğunu görüyoruz."

21.63'ü, yaklaşık 130 bin işletmeden söz ediyoruz - bu kayıtlı toplam işletmelerin 374 bin 794 şubesi ve baysi etkilenecek ve bu platformları kullanan 29 milyon 881 bin 36 vatandaşımızın da komisyon ücretlerinin çekilmesiyle üzerlerindeki maliyet yükü azalacak" dedi.



OFFICIAL STATEMENT BY CHIEF OMBUDSMAN OF TÜRKIYE

ISRAEL, A PIRATE AT SEA AND A GENOCIDAL PERPETRATOR ON LAND, DISREGARDS INTERNATIONAL LAW

On the night of 29 April 2026, off the coast of Crete, in international waters at a distance of 600 nautical miles from the coast of Gaza, in an area where no state can claim sovereignty, the Global Sumud Flotilla, which set out to deliver bread, water, and medicine to the people of Gaza, was subjected to an armed attack by the Israeli army. More than 60 humanitarian aid vessels carrying 345 civilians from 39 different countries were stopped, and 175 aid volunteers, including 20 Turkish citizens, were illegally detained.

In the language of law, this act has only one name: "piracy", and this piracy is not an ordinary crime; it is an organized, planned war crime committed by the state. The attack directly violates Articles 87 and 92 of the 1982 UN Convention on the Law of the Sea regulating the freedom of the high seas, Articles 23, 55 and 59 of the Fourth Geneva Convention protecting civilians and humanitarian aid, Article 8 of the Rome Statute defining war crimes, Article 2/4 of the UN Charter, and Article 3 of the Universal Declaration of Human Rights guaranteeing the rights to life, liberty, and security.

Despite the provisional measures of the International Court of Justice in the South Africa v. Israel case, the arrest warrants of the International Criminal Court, and dozens of UN resolutions, Israel has added a new one to its policies of genocide, ethnic cleansing, and apartheid carried out in Gaza. **What is attempted to be sunk in the Mediterranean is not a flotilla, but international law itself.** As aptly described by the UN Special Rapporteur on Palestine, this act is an example of "apartheid having no boundaries".

The high seas are not an area for arbitrary use of force. International waters are not a void where the rule of law is suspended. The most fundamental principles of the law of the sea, humanitarian law, and human rights law require **the protection of civilians, the unobstructed delivery of humanitarian aid, and the avoidance of disproportionate force against peaceful initiatives.** Despite this, **Israel's intervention shows that it seeks to replace law with coercion and diplomacy with domination.**

As a matter of fact, **the humanitarian tragedy in Gaza has turned into a historic test that questions the sincerity of the international system, the veracity of human rights rhetoric, and the resilience of the rule of law against the powerful.** In a place where children are left alone with starvation, the sick with lack of medicine, and civilians with siege, halting ships carrying humanitarian aid is **a blatant attack on the conscience of humanity.**

As declared unanimously by all political parties with Decision No. 1486 dated 30 April 2026 of the Grand National Assembly of Türkiye, this act is "a clear war crime".

On this occasion, we reiterate our call:

- All detained activists, especially our Turkish citizens, must be released immediately and unconditionally.
- All military and political figures responsible for the attack must be investigated and held accountable by the International Criminal Court.
- A humanitarian aid corridor to Gaza must be opened uninterruptedly and safely, and the blockade must be ended.
- We call on all ombudsman institutions worldwide to take a common stance in order to prevent further violations of human rights.

It must be understood that **to remain silent is to be complicit in the crime. The Ombudsman Institution will not remain silent; it will continue to be the voice of human rights, law, and justice. There can be no neutrality in the face of oppression. Wherever there is a violation of human rights, we will continue to see it as our historical and moral responsibility to stand for fairness; wherever there is a cry of the oppressed, we will stand for humanity; and wherever the law is trampled upon, we will stand for justice.**

Mehmet Akarca
 Chief Ombudsman of Türkiye
 Honorary President of the Court of Cassation of Türkiye

PRESS COVERAGE FOR OFFICE OF THE HUMAN RIGHTS COMMISSIONER (OMBUDSMAN) OF AZERBAIJAN



Robert Dobrovodski: The experience gained by the two countries will open up wide opportunities for beneficial cooperation



Baku, April 9, AZERTAC

On April 9, the Chairman of the Constitutional Court, Farhad Abdullayev, met with a delegation led by the Ombudsman of Slovakia, Robert Dobrovodsky, who was visiting our country.

The court's press service told AZERTAC that Farhad Abdullayev, noting that there is mutual understanding and support between Azerbaijan and Slovakia, and that the relations are of a strategic partnership nature, provided information on the activities of the Constitutional Court, reforms and innovations carried out in the judicial and legal sphere in our country, and emphasized the importance of the tasks facing the courts in the field of ensuring human rights. At the same time, he specifically noted the

effective cooperation between the Constitutional Court and the Ombudsman institution in the field of ensuring constitutional rights.

Robert Dobrovodski highly appreciated the bilateral relations between our countries and noted the importance of developing relations in the judicial and legal sphere, as well as in other areas. At the same time, the ombudsman emphasized that the experience gained by both countries in the field of human rights protection will open up wide opportunities for mutually beneficial cooperation.

Robert Dobrovodski highly appreciated the bilateral relations between our countries and noted the importance of developing relations in the judicial and legal sphere, as well as in other areas. At the same time, the ombudsman emphasized that the experience gained by both countries in the field of human rights protection will open up wide opportunities for mutually beneficial cooperation.

Then, the prospects for future relations between the parties, the possibility of implementing joint projects, and an extensive exchange of views on legal issues were discussed.

The meeting was also attended by the Human Rights Commissioner (Ombudsman) of the Republic of Azerbaijan, Sabina Aliyeva and responsible employees of the Constitutional Court and the Ombudsman's Office.



Protection of intellectual property rights is one of the main areas of activity of the Ombudsman's Office VIDEO

22.04.2026 [11:41] Print A * A *



Baku, April 22, AZERTAC

The correct analysis of historical sources and their evaluation based on objective scientific methodology is one of the basic principles of social sciences. This approach serves to enrich scientific knowledge.

The protection of historical and cultural heritage is an integral part of international law and human rights. Unfortunately, as a result of the conflicts in the region, the civilian population has been subjected to violence, the rights of thousands of people have been violated, and large-scale humanitarian problems have arisen.

AZERTAC reports that Sabina Aliyeva, the Ombudsman of the Republic of Azerbaijan, made this statement at the conference on "Ancient texts and classical sources expose Armenian forgeries and fabrications, or about Ancient Turan and the proto-Turkic tribes in the territories of Asia Minor and their Caucasian connections."

He said that the infrastructure of cities and villages has been destroyed, historical cemeteries have been destroyed or seriously damaged: "Various claims are also being made regarding the appropriation of cultural heritage samples existing in those areas. An objective investigation and assessment of these issues should be carried out on the basis of an international scientific framework. The protection of intellectual property rights and the prevention of violations of rights are among the main areas of activity of the Ombudsman's Office.

During monitoring of destroyed monuments in the liberated territories, it was determined that acts of vandalism were committed. These cases are assessed as a manifestation of hatred against Azerbaijanis and it is necessary for international organizations to respond adequately.

"Objectivity, scientific approach and adherence to the principles of international law are of paramount importance. The preservation of cultural heritage and its transmission to future generations is a universal duty."

PRESS COVERAGE FOR FEDERAL OMBUDSMAN OF PAKISTAN, FEDERAL TAX OMBUDSMAN OF PAKISTAN, AND FEDERAL OMBUDSPERSON FOR PROTECTION AGAINST HARASSMENT



Wafaqi Mohtasib unveils digital complaint system vision

Action against malpractices essential to make Pakistan reflective of Quaid's vision: Faisal Zahid Malik

Staff Reporter

ISLAMABAD

Wafaqi Mohtasib (Federal Ombudsman) Mr. Naveed Kamran Baloch has unveiled a compre-

hensive vision to transform the institution of the Wafaqi Mohtasib into a more transparent, accessible, technology-driven and people-centric platform for redressing public grievances, reaffirming its role as a strong shield against corruption, maladministration and abuse of authority in public institutions.

He expressed these views during a meeting with the Chairman and Editor-in-Chief of Pakistan Observer Faisal Zahid Malik and Chief of Digital Media Saad Faisal Malik at the Wafaqi Mohtasib Secretariat.



Wafaqi Mohtasib Naveed Kamran Baloch meets Chairman and Editor-in-Chief of Pakistan Observer Faisal Zahid Malik and Chief of Digital Media Saad Faisal Malik at the Wafaqi Mohtasib Secretariat.

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He said, adding that his vision is to ensure that every citizen, regardless of location or social background, can access swift and affordable justice. He said nearly 45 percent of complaints were logged through online platforms, reflecting growing public embrace of digital complaint mechanisms introduced by the institution. He added that digital registration, online monitoring and virtual hearings have significantly accelerated the disposal of grievances and enhanced transparency in proceedings.

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Wafaqi Mohtasib Naveed Kamran Baloch, Chairman and Editor-in-Chief of Pakistan Observer Faisal Zahid Malik, and Chief of Digital Media Saad Faisal Malik.

BUSINESS RECORDER

FTO exposes case of 'cyber intrusion' into tax system

ISLAMABAD: The Federal Tax Ombudsman (FTO) has brought to light a significant case of alleged cyber intrusion into the tax system, resulting in unauthorised revision of a taxpayer's sales tax return and fraudulent adjustment of input tax credit worth millions of rupees.

According to official findings, unidentified individuals gained illegal access to the taxpayer's IRIS profile by misusing login credentials and revised the return for October 2025.

Through this activity, fake supplies amounting to Rs. 415.6 million were introduced, carrying a GST impact of Rs. 74.8 million and effectively consuming the entire carry-forward input tax credit of the taxpayer.

The affected party approached the FTO seeking an independent inquiry into the hacking incident, removal of fake invoices, restoration of the input tax credit, and strict legal action against those responsible. Upon examination of the supply chain trail and investigation reports, it emerged that the fraudulent activity was part of a broader, organised network.

INTERNATIONAL THE NEWS PAKISTAN

FOSPAAH installs awareness stickers in Metro buses

Islamabad: The Federal Ombudsperson Secretariat for Protection Against Harassment (FOSPAAH) has launched an important initiative to raise awareness among the general public about legal rights against harassment, says a press release.

Under this campaign, awareness stickers have been installed on buses and at stations of the metro bus services in Islamabad, Rawalpindi, Lahore and Multan.

This campaign is for women, men and transgender persons, ensuring that following the 2022 amendment, the law provides equal protection to every individual against harassment at the workplace.

The primary objective of the campaign is to ensure that every individual who faces workplace harassment, whether a woman, a man or a transgender person, is aware of their legal rights. After the 2022 amendment, the law provides protection to all employees without gender discrimination. Metro buses have been selected for this campaign as they are used daily by millions of citizens, making them an effective platform to deliver this message in a simple and impactful manner.

PRESS COVERAGE FOR INSPECTORATE GENERAL OF UGANDA

MONITOR

IGG cracks whip on Tororo Hospital over corruption



IGG reports over 241,000 Public officers declared Assets in April 2026 Exercise

Tororo General Hospital, established in 1940 and once regarded as a model health facility in eastern Uganda, is now grappling with deepening allegations of corruption, negligence and service delivery breakdown, according to findings by the Inspectorate of Government. The 200-bed government hospital, which serves a catchment population of more than 500,000 people stretching to the Uganda-Kenya border, has in recent years become a source of frustration for patients who accuse staff of extortion and persistent drug stock-outs.

The Inspector General of Government, Lady Justice Aisha Naluuze, has revealed that more than 241,000 public officers successfully declared their incomes, assets, and liabilities during the April 2026 declaration exercise conducted under the Leadership Code Act.

Although the facility is reportedly supplied regularly with medicines by the National Medical Stores (NMS), patients say they are often told drugs are unavailable and are instead referred to private pharmacies.

According to Justice Naluuze, the declaration exercise is a legal requirement under the Leadership Code Act, enacted in 2002 and later amended in 2017 and 2021, aimed at strengthening good governance and combating corruption in public service.

On Monday, the Inspector General of Government (IGG), Lady Justice Aisha Naluuze Batala, ordered the arrest of three hospital staff to aid investigations into alleged corruption and negligence.

Speaking about the exercise, Naluuze said the declaration period ran from April 1 to April 30, 2026, with a total of 302,800 public officers registered on the Inspectorate of Government Uganda online declaration system. Out of these, 241,230 officers submitted their declarations, while 61,570 had not complied by the close of the exercise.

Arrested

Those arrested include the senior hospital administrator, Ms Proscovia Awino, her assistant Mr Livingston Okapes, and mortuary attendant Mr Owino Moses.

She noted that the previous declaration exercise in 2021 had been disrupted by the COVID-19 pandemic, resulting in a 75 percent compliance rate after 185,000 out of 202,140 public officers declared their assets.

The arrests followed a spot check by the IGG's office, which revealed that despite the hospital being mandated to offer free services, patients were being charged for operations and, in some cases, instructed to purchase medicines from outside pharmacies even when drugs were reportedly available in hospital stores.

To improve the 2026 exercise, the Inspectorate harmonized data with the Office of the Public Service and updated the IG online declaration system to enhance efficiency and accuracy. Focal persons and IT support teams were also appointed across ministries, departments, agencies, and local governments to assist public officers during the process.



PRESS COVERAGE FOR ADMINISTRATIVE CONTROL AUTHORITY OF LIBYAThe logo for LibyaHerald, with the text "LibyaHerald" in a large blue font, "البريد الجديد" in Arabic below it, and "THE INDEPENDENT LIBYA ONLINE DAILY" in a smaller blue font at the bottom.

ACA continues to receive reports of abuse and corruption in public entities from whistleblowers on its Raqeeb website – reaffirms guarantee to protect informants' identity

One of Libya's two main public entities' oversight arm, the Administrative Control Authority (ACA), announced last Thursday (12 March) that it is continuing to receive complaints and reports from citizens and residents through its Raqeeb whistleblowing website.

The site receives reports of violations and abuses in public entities aimed at to enhancing transparency and legal accountability.

The ACA reaffirmed its duty regarding guarantees to protect whistleblowers in accordance with the provisions of its law.

The logo for libyaupdate, featuring a stylized green and blue dot pattern to the left of the text "libyaupdate" in a lowercase, sans-serif font.

The Administrative Control Authority discusses with financial and oil entities the reconciliation of revenue data

Abdullah Gadurbou, head of the Administrative Control Authority, held an expanded meeting. It took place at the Authority's headquarters. Attendees included Rashid Abu Ghaffa, the Minister of Finance in Dbeibah's government. Masoud Suleiman, chairman of the National Oil Corporation, also attended. Mohammed Al-Dharrat, chairman of the Libyan Foreign Bank, was present. Mohammed Al-Ammari, the bank's general manager, participated. The meeting discussed the current economic situation. It also addressed oil and fuel issues. A key focus was conflicting data on oil export revenues.

During the meeting, Gadurbou reviewed the role of the technical oversight committee. This committee was formed by the Authority. It is responsible for examining data and reports. These reports come from the National Oil Corporation. They also come from the Central Bank of Libya and the Libyan Foreign Bank. The goal is to verify oil revenues and export values. It also aims to ensure data consistency among relevant parties.

Gadurbou affirmed the committee's commitment. It will enhance transparency and public fund disclosure. The committee will also support optimal investment of oil revenues. This serves the public interest.

PRESS COVERAGE FOR JORDANIAN INTEGRITY & ANTI-CORRUPTION COMMISSION



Integrity Commission Summons MP Al-Amawi Over Corruption Claims

The Integrity and Anti-Corruption Commission (IACC) summoned Member of Parliament Mustafa Al-Amawi yesterday morning, Tuesday, to provide his testimony regarding statements circulated by media outlets and social media platforms. The summon concerns his claims of corrupt practices committed by fellow MPs with the knowledge or assistance of former governments and ministers.

An official source at the Commission stated that the hearing lasted for more than three hours to verify his claims of possessing documents proving these allegations—documents which, given his position as a member of parliament, he could have provided to the Commission or relevant authorities earlier.

The source added that the Commission has granted him until today, Wednesday, to present the documents he referenced during his statements regarding these alleged practices.



Anti-Corruption Commission begins implementing its strategy 2026-2030

Ammon News - The Integrity and Anti-Corruption Commission has begun rolling out its 2026-2030 National Integrity and Anti-Corruption Strategy, which focuses on strengthening transparency, governance and institutional accountability through legislative modernization and advanced digital tools.

The strategy, launched under the slogan "A Prosperous Jordan Rooted in Integrity," was introduced by Prime Minister Jafar Hassan on behalf of King Abdullah II during International Anti-Corruption Day celebrations last December.

According to the commission, the strategy emphasizes updating legislation and improving enforcement mechanisms while integrating innovative tools including corruption risk management systems, digital transformation technologies, artificial intelligence and national integrity standards.



THE ROYAL HASHEMITE COURT

King swears in Majali as Integrity, Anti-Corruption Commission chairman

28 April 2026

Hazem Majali was sworn in before His Majesty King Abdullah II on Tuesday as chairman of the Integrity and Anti-Corruption Commission.

Prime Minister Jafar Hassan and Royal Hashemite Court Chief Yousef Issawi attended the swearing-in.

PRESS COVERAGE FOR PAKISTAN'S PROVINCIAL OMBUDSPERSON OF PUNJAB

Member APRNS A popular and widely circulated national newspaper published from the registered federal capital. Group Editor: Dr. Waheed Mehmood Khan

Daily FINANCIAL TIMES

Executive Editor: Naseem Hassan Awan
Joint Editor: Huriyah Shah

Islamabad Vol: 14 Issue: 239 Pages: 4 Price: 20 Thursday April 30 2026 The Newspaper of ANI Media Group

Punjab Women Ombudsman Highlights Women's Rights, Harassment Protection Measures

BY: IRUM SHEHZADI/ ANI

RAWALPINDI--- Provincial Women Ombudsman Punjab Dr. Najma Afzal Khan has said that Chief Minister Punjab Maryam Nawaz Sharif has a vision that women should get their rights at the doorstep of their homes. Depriving a woman of inheritance is a crime, the institution is working practically in this regard to provide women with inheritance rights. She expressed these views at a press conference in Rawalpindi. According to details, Provincial Women Ombudsman Punjab Dr. Najma Afzal Khan, while addressing a press conference in Rawalpindi, said that she is grateful to Chief Minister Punjab Maryam Nawaz Sharif for appointing her as



The Provincial Ombudsman Institution was established in 2013. This institution provides immediate relief to women. This institution has made decisions in 1305 out of 1400 cases. The perpetrators have been punished. Women should be provided with a conducive and safe environment so that they can work

conduct. Our organization is working to provide awareness to women. Harassment is not just our problem, it is a global problem, such problems should be prevented. If any incident occurs, stand with the complainant. It is the duty of all of us to stand with the truth and justice. She further said that the problems that women are facing should be removed. We will work with good faith, the Chief Minister has a zero tolerance policy on women's rights. In addition to women, men can also approach this organization for harassment. This institution can hear cases from both women and men. The matter is decided on the basis of evidence, no one will be abused. Due to lack of awareness among women, fewer cases of abuse are reported. The

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NEW YORK

THE PAKISTAN TIMES

thepakistanimes@gmail.com Chief Editor: Khawaja Farooq Thursday, May, 07, 2026 Editor: Dr Falak Naz

Ombudsperson for Punjab Resolves 1,300 Cases On-Spot During Gujranwala Visit

By Khawaja Farooq

Gujranwala: The Federal Ombudsperson for Punjab, Dr. Najma Afzal Khan, has stated that providing an immediate and effective resolution to issues faced by women is her top priority, and all possible measures are being taken in this regard. She expressed these views while speaking to the media after hearing complaints from women at the Office of the Federal Ombudsperson located on Gul Road, during her visit to the Gujranwala Region.

She shared that approximately 15,000 applications related to property cases from across Punjab have been received at this office. Through these, 5,000 women have secured their inheritance rights. Additionally, nearly 1,400 complaints related to harassment were heard, while 1,300 applications were resolved and disposed of on the spot. She expressed satisfaction over

the special arrangements made to provide immediate relief to applicants, which enabled a large number of women to receive timely justice.

Dr. Najma Afzal Khan clarified that it is the



state's responsibility to provide women with their legal rights, and no form of injustice or violation of rights will be tolerated. She directed relevant officers to ensure prompt action on applications and to provide relief to applicants

without any delay.

On this occasion, Law Officer Waqar Younis, PSO Hafiz Farooq Anwar, Deputy Director of Public Relations Munawar Hussain, and other concerned officers were present, who fully assisted in scrutinising the applications and providing guidance.

During the media talk, Dr. Najma Afzal Khan highlighted ongoing measures and policies for resolving women's issues and appealed to the public to approach the Office of the Ombudsperson for securing their rights.

She reaffirmed her commitment that effective measures will continue to be taken for the protection of women's rights and the swift resolution of their problems across Punjab, including Gujranwala, so that they can have access to a safe and empowered society.

PRESS COVERAGE FOR PAKISTAN'S PROVINCIAL OMBUDSMAN SINDH AND OMBUDSMAN OF AZAD JAMMU & KASHMIR



Ombudsman's role key to providing relief to public: governor

Karachi | By APP | April 05, 2026



Provincial Ombudsman Muhammad Sohail Rajput calls on Sindh Governor Syed Muhammad Nehal Hashmi in a meeting at the Governor House on April 4, 2026.— NNI

Sindh Governor Syed Muhammad Nehal Hashmi met Provincial Ombudsman Muhammad Sohail Rajput at the Governor House on Saturday.

The ombudsman congratulated the governor on assuming office and gave a detailed briefing on the steps taken for the immediate delivery of justice to the public.

Governor Hashmi appreciated the performance of the provincial ombudsman, saying that the role of the ombudsman was the key to providing relief to the public.

He expressed satisfaction over the effective redressal of public complaints. This institution is playing an important role in providing timely justice to the common man, he said.



Ms Ashraf's appointment as secretary Mohtasib AJK hailed

MUZAFFARABAD: The appointment of Shazia Ashraf as Secretary Mohtasib (Ombudsman), Azad Jammu and Kashmir, is a highly commendable and praiseworthy decision, says a press release.

She belongs to Rawalakot, a region known for producing talented, hardworking, and dedicated individuals who have served the country with honesty and professionalism. Her elevation to such an important position is not only a matter of pride for the people of Rawalakot but also a recognition of merit, competence, and integrity.

Ms Ashraf has an excellent professional background and is widely respected for her administrative capabilities, commitment to public service, and strong moral values.

Throughout her career, she has demonstrated exceptional leadership qualities, sound judgment, and a sincere dedication to serving institutions with transparency and

efficiency. Her appointment reflects confidence in her abilities and experience to handle the responsibilities of the office effectively.

Having a capable and experienced officer like Ms Ashraf in such a responsible position will undoubtedly strengthen institutional performance and public trust. Her professionalism, vision, and dedication are expected to contribute significantly to improving governance and addressing public grievances efficiently.

This achievement is also an inspiration for women across the country, especially for the youth and women of Rawalakot, proving that hard work, education, and determination can lead to prestigious positions in national institutions.

Her success highlights the growing role of capable women in leadership and administration.




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